

Human Services Investment & Impact

- Commission's Annual Report
- Funding Priority Recommendation



Human Services Commission

Investment – The City of Burien’s Human Services Fund provides \$390,000 annually to community agencies providing services for Burien residents. Awards are made through a competitive process based on alignment with Burien’s priorities and goals.

Members

- Brendon Scholtz, Chair
- Valerie Allan, Vice Chair
- Megan Gibbard-Kline
- Karen McMichael
- Kelsey Stefanik-Guizlo
- Daniel Magpali
- Aretha Miller

2019-2020 Commission Work Plan

- ✓ Building knowledge about human services, systems, best practice and coordination.
- ✓ Presentations from funded providers and city services to inform the next application review process.
- ✓ Quarterly Report review.
- ✓ Annual Outcomes and Demographics Reports review.
- ✓ 2021-2022 Human Services Funding Process planning.



2019-2020 Funding Priorities

Residents Have/Are:



Secure
Affordable
Housing and
Food



Education and
Job Skills



Safe from
violence within
families,
neighborhoods
and
communities



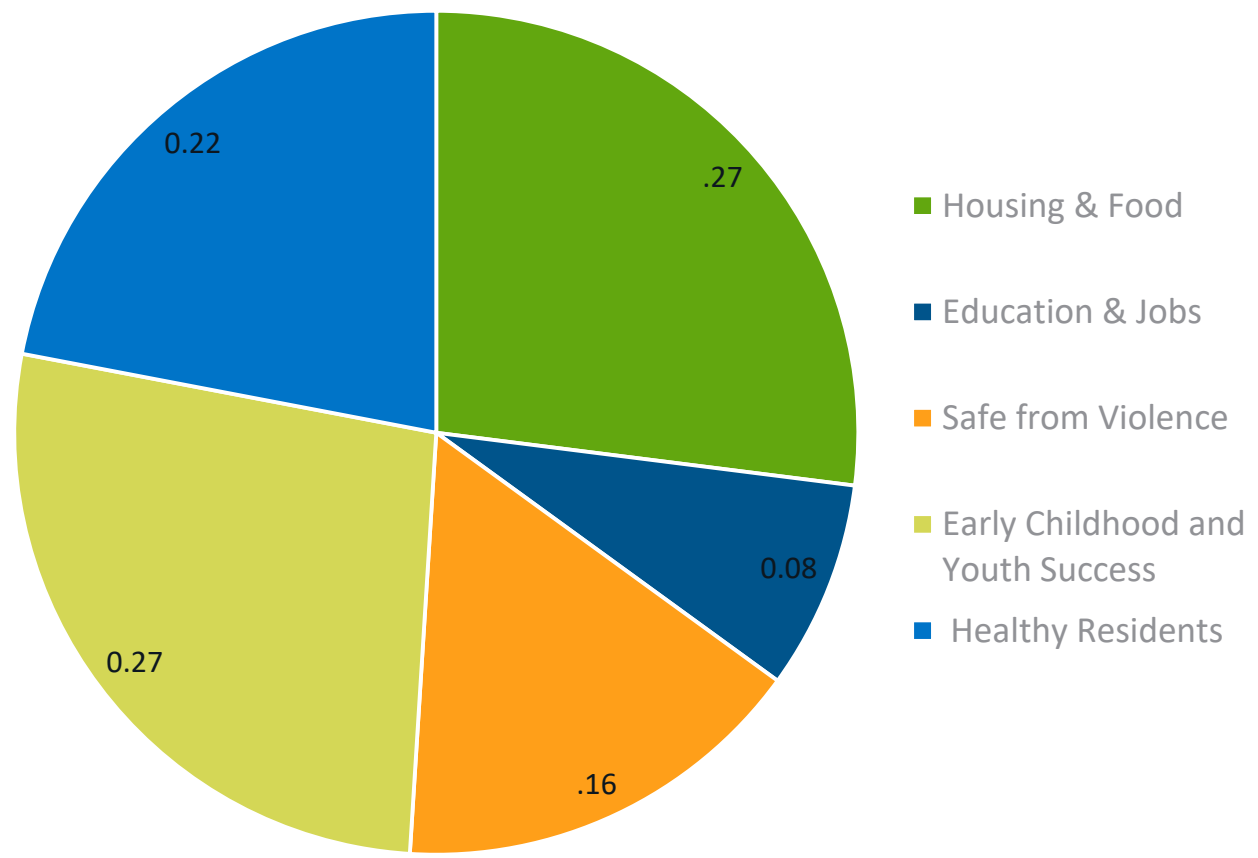
Early Childhood
Education and
Youth Success



Healthy,
physically and
mentally

Equity and Social Justice

2019/2020 Funding Allocation



Human Services Investments

Invest and leverage City resources (staff and funds) to ensure delivery of effective human services programs to our residents . . .

SO THAT



Agency partners are able to provide needed services for Burien residents . . .

SO THAT



Residents who receive services can move towards self-reliance and increase their ability to fully participate in and contribute to our community . . .

SO THAT



All residents experience Burien as a healthy, vibrant, and inclusive community.

Human Services Investments

What are we doing?

Performance Measures

Services Units

Outputs

How well are we doing it?

Program Quality, Best Practices

Languages Spoken by Staff

Staff to Client Ratio

What difference did it make?

Change in Knowledge or Behavior

Improved Skills

Gained Employment

What Are We Doing?

Performance Measures

- The City contracts with a range of non-profit agencies that have multiple funding sources.
- The non-profit agencies have service delivery goals and outcome expectations that they are required to track and report to the City. Reports are received on a quarterly and annual basis.
- **100%** of programs met their performance measures for the City in 2019.
- Approximately **89%** of programs met combined projected outcome measures in 2019.

How Are We Doing?

- Demand for Human Services in Burien remains high.
- Agencies provide a great deal more service than contracted to provide.
- The City's investment in human services demonstrates the necessity to support a wide range of needs.

What Difference Did It Make?

Outcomes

- City contracts include tracking of demographics and outcomes.
- Evaluation and measurement are often costly activities.
- Measures we do track.

Secure Affordable Housing & Food

Individuals and/or families will have secure affordable housing, increased access to food and clothing and/or improve their knowledge of community resources.

- MSC provided 27 households with case management and 12 households with relocation assistance.
- 357 Burien households received legal help from the Housing Justice Project and Neighborhood Legal Clinics.
- Highline Area and White Center Food Banks served 6,636 individuals, providing over 1.2 million pounds of food.
- MSC and Hospitality House provided 1,670 bed nights in shelter as well as case management.
- CCS assisted 27 households with rental assistance, utility assistance, motel vouchers, bus tickets, gift cards, and/or emergency food bags.
- St. Vincent de Paul helped 181 residents avoid eviction by paying the last \$300 of rent after an eviction notice had been received.
- Sound Generations Meals on Wheels delivered 13,856 meals to Burien homebound seniors.

Education and Job Skills

Individuals and/or families will have access to services that increase self-sufficiency.

- 117 Burien families received assistance with finding child care, helping them remain employed.
- 177 individuals received knowledge based workshops/classes from LCSNW Family Resource Center to increase self-sufficiency.
- 57 individuals received educational classes for ESL, GED prep, basic literacy, computer courses and case management to address basic needs at Centro Rendu. 100% of clients reported in increase in self-sufficiency.
- 576 residents received employment services through Navos. 60% were place in jobs.
- Partners in Employment served 8 residents with employment skill building and job search. 55% entered into living wage employment.
- 5 Burien residents received 11 weeks of hands on construction and soft-skills instruction equaling 300 hours of training time to prepare them for an apprenticeship.

Safe from Violence within Families, Neighborhoods & Communities

Individuals and/or families will improve their understanding of all forms of violence.

- 60 bed nights and 198 hours of crisis management with comprehensive advocacy and safety planning were provided by the DAWN shelter. 100% of shelter residents reported knowing more ways to plan for safety for themselves and their children.
- 401 hours of legal and general advocacy services were provided for 93 child, youth, and young adult victims of sexual violence and their families. 95% of resource line callers reported getting the support and information they needed.
- 110 therapeutic hours were provided by the YWCA Children's DV Advocate to address the trauma children experience and connect the family with resources. 80% of survivors are able to access resources and articulate a safety plan.

Early Childhood Education and Youth Success

Improved family relationships and increased academic success.

- New Futures provided 17,418 hours of enrichment activities and tutoring for youth. 76% of participants increased their literacy skills by at least one grade level.
- 82 Burien kids took advantage of the YMCA afterschool program. 100% gained greater leadership skills, stronger ability to build and maintain relationships and an increased sense of safety and belonging.
- 488.5 hours of child-parent psychotherapy were provided by the Navos Infant and Early Childhood Mental Health Program.

Residents Are Healthy Physically & Mentally

Individuals and/or families improve health (physical/dental/mental).

- 2,248 pediatric therapy and early intervention services were provided to children with special needs birth to 18, with 81% of participants making substantial progress in the development areas in which they showed delays.
- Low-income Burien residents received 819 dental visits and 3,901 medical appointments at HealthPoint.
- Mobile Medical provided 36 dental visits to homeless Burien residents. 53% were connected to additional health services including primary care, mental health counseling, vision care, psychiatric care and substance use counseling or treatment.
- 2,519 hours of mental health services were provided by ACRS. 93% of clients showed improvement and/or maintained positive results in key areas of mental health including daily functioning and their level of psychological distress.
- Sound provided 282 hours of case management and street outreach in Burien.
- IFD PACT provided 90 hours of in-home counseling interventions to Burien families. 79% of participant households experienced an increase in parental capabilities, family interactions and child well-being.
- 69 student sessions were provided by WAPI behavioral health and substance use disorder counselors.

Proposed New Funding Priorities

Funding priority will be given to programs that assist Burien community members to:

- Have secure, affordable housing.
- Be safe from violence within their families and communities.
- Be healthy, physically and mentally.
- Have living wage jobs.
- Have early childhood education and youth success.

Next Steps

- 2021-2022 On-line Application Opens March 3rd.
- Technical Assistance Workshops on 3/4, 3/9, and 3/10.
- Applications Due April 7, 2020.
- April – August: Human Services Commission Reviews and Scores Applications.
- September/October: Funding allocation recommendation brought to Council.

Questions?

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