

CITY OF BURIEN, WASHINGTON

MEMORANDUM

DATE: March 4, 2019

TO: Honorable Mayor and Members of the City Council

FROM: Brian J. Wilson, City Manager
Colleen Brandt-Schluter, Human Services Manager

SUBJECT: 2018 Year-End Report on Human Services Allocations.

Each year, in accordance with the City's Financial Policies, the City of Burien allocates funding to human services programs. For 2017, human services allocation were \$320,000, which was 1.25% of general fund expenditures. For the upcoming 2019-2020 application cycle, human services allocations were changed to \$6.50 per capita. Human services allocations are determined every two years through a competitive application process, with 2018 being the second year of the 2017-2018 allocation. Following are the programs that were awarded funding for 2018, the amount of funding awarded, a brief program description, and the number of Burien residents served.

2018 HUMAN SERVICES ALLOCATIONS

Auburn Youth Resources (AYR) (now called **Nexus Youth and Families**) was awarded \$10,000 for street outreach services to homeless Burien youth, ages 18-24. In 2018 they made 298 Burien youth contacts, made 15 extended connections that improved the youths circumstances (including housing, transportation and/or substance abuse treatment), and provided them with over 400 food and hygiene items.

Catholic Community Services (CCS) was awarded \$14,000 for their emergency assistance program. This program provides emergency assistance to at-risk, low income persons, including rental assistance, move-in assistance, utilities, motel vouchers, and transportation. In 2018, Catholic Community Services provided financial assistance to 68 Burien residents (31 households).

Child Care Resources (CCR) was awarded \$5,000 for their child care resource and referral services. This program provides information and referral to assist families in finding appropriate child care and provides technical assistance to child care providers. In 2018, CCR served 83 unduplicated Burien clients and provided 79 training/technical assistance hours.

Children's Therapy Center was awarded \$6,400 for their Children with Special Needs Program. This program provides pediatric occupational, physical, speech, and feeding therapy, caregiver training, playgroups, and custom orthotics. They had 1,862 therapy visits from 132 Burien children.

Crisis Clinic was awarded \$9,000 for their 2-1-1 Community Information Line. The 2-1-1 program had 2,459 calls from Burien residents. The majority of calls were related to assistance with emergency shelter, rent, and basic food.

Crisis Clinic was awarded \$2,000 for their Teen Link program. The Teen Link program helps teens with suicide prevention and crisis intervention. The program served 94 Burien youth with responses to incoming calls, e-mails, and 308 youth attended suicide prevention trainings.

Domestic Abuse Women's Network (DAWN) was awarded \$3,500 for their Community Advocacy program and Crisis Line. This program provides one-on-one client advocacy, peer support groups, and youth programs to domestic violence victims. The program served 32 unduplicated Burien residents with 143 hours of advocacy and 64 crisis line calls.

Domestic Abuse Women's Network (DAWN) was awarded \$8,000 for their shelter programs for domestic violence victims. This program pays for nights at a confidential emergency shelter and extended stay transitional shelter for Burien women and children, including counseling and advocacy services. In 2018, 209 shelter bednights were provided, serving 7 Burien women and children.

HealthPoint Dental was awarded \$5,000 for their comprehensive dental care program for low income and uninsured individuals. They had 1,539 dental visits from 446 Burien patients. The visits provide oral health services as well as linkages to other medical services.

HealthPoint Medical was awarded \$10,000 for their comprehensive medical care program for low income and uninsured individuals. They had 6,936 visits from 1,859 Burien patients. The visits include diagnosis and treatment of acute and chronic illness, preventive health services, and linkages to specialty services.

Highline Area Food Bank was awarded \$18,000 for food bank support in 2018. They had over 15,700 visits from 2,559 Burien residents. They distributed over 581,000 pounds of food to Burien families.

Hospitality House was awarded \$15,000 for their women's shelter located at Lake Burien Presbyterian Church in Burien. This shelter has nine beds for homeless single women to stay for up to three months. They provided 7 Burien women with 435 shelter bednights, provided them with 43 case management sessions and 1,036 meals.

King County Sexual Assault Resource Center (KCSARC) was awarded \$7,800 for sexual assault resource services. This program provides no-cost comprehensive crisis, legal and general advocacy, and counseling services to child, teen, and adult victims of sexual violence, including their families. KCSARC served 106 Burien residents, providing them with 672 hours of advocacy services.

Matt Griffin YMCA was awarded \$12,000 for scholarships for their before and after school enrichment program at Seahurst Elementary School. This program served 175 Burien youth and provided 231 childcare days.

Multi-Service Center was awarded \$4,500 for emergency transitional housing. This program provides bednights and case management to Burien families. They served 15 Burien residents with 1,209 shelter bednights; and provided 23 case management contacts (home visits/phone calls).

Multi-Service Center was awarded \$8,645 for housing navigation assistance and \$9,000 in relocation direct assistance. This program was a direct result of an apartment building closure to address displacement. MSC leveraged resources first from other agencies including the Ecumenical Leadership Circle, Solid Ground and Mary's Place before spending city funds. They served 79 residents in 35 households with housing navigation. 6 households received direct financial assistance.

Navos was awarded \$8,000 for their **Employment Services** program. They provided 880 employment service contacts to 121 Burien residents and placed 49 Burien clients in employment positions, such as social services, insurance industry, graphic design, and data entry.

Navos was awarded \$21,000 for their **Infant and Early Childhood Mental Health** program. They provided 280 counseling/therapy hours to 25 Burien children, and their parents/caregivers, who are at risk of child abuse and neglect, helping them with their mental health issues.

Para los Ninos was awarded \$20,000 for their **Aprendamos Juntos** (Let's Learn Together) program at Hilltop Elementary School which integrates child and parent learning to boost academic success, build children's emotional development, and incorporate parents in English as a Second Language (ESL) classes. They served 142 Burien residents, provided 210 hours of youth classroom instruction, and 105 hours of ESL instruction to adults.

Seattle-King County Department of Public Health – Mobile Dental Van was awarded \$24,000 for their mobile dental van to come to Burien twice per month. In 2018, the dental van had 76 visits from 65 Burien residents.

Sound Generations was awarded \$5,000 for **Volunteer Transportation**. Volunteer drivers transport lower income vulnerable elderly to medical and other essential

appointments. Volunteers transported 51 Burien clients, drove 4,421 miles, and provided 280 one-way trips.

Sound Generations was awarded \$6,200 for the **Meals on Wheels** program. This program delivers nutritious meals to the elderly and disabled at their homes. The program served 82 Burien area residents, delivering 16,002 meals to their homes.

Sound Mental Health (now called 'Sound') was awarded \$10,000 for their PATH program which provides street outreach to homeless Burien adults. In 2018, they made 113 contacts with homeless Burien adults, and made 22 extended connections which provide more intensive assistance.

South King Council of Human Services billed us \$775 for capacity building services. They provided 13 technical assistance hours to various Burien human services agencies and coordinated monthly gatherings for South King County human services providers.

Southwest Youth and Family Services - New Futures Program was awarded \$23,000 for their child and family support program at two apartment complexes in Burien: Arbor Heights and Woodridge Park. This program includes after school tutoring, childcare, home visits to participating families, and community development events to bring residents together. In 2018 they provided 742 Advocacy/Interventions, 6,876 hours of tutoring, outreach and counseling to 679 residents.

St. Vincent de Paul was awarded \$8,000 for the **Centro Rendu** program in Burien which provides Latino family support services. In 2018, they provided 18 education classes, including ESL, GED preparation, and basic literacy; 8 case management sessions; and 10 legal assistance appointments to 31 Burien residents.

St. Vincent de Paul was awarded \$15,000 for the **Eviction Prevention** program. In 2018, they served 148 Burien residents (61 households) with rent assistance and provided 83 home visits.

Transform Burien was awarded \$10,000 for their community meals, food pantry, and clothing bank program. They served 18,677 hot meals, had 2,542 food pantry visits, and 5,031 clothing bank visits in 2018.

Tukwila Pantry was awarded \$8,000 for food bank support. They served 1,171 Burien residents and distributed 218,574 pounds of food to Burien families.

White Center Food Bank was awarded \$18,000 for food bank support in 2018. They converted to a grocery store model last summer allowing them to better serve 5,020 Burien clients and distribute 390,616 pounds of food to Burien families.

YWCA - Renton was awarded \$5,000 for their children's domestic violence services. This program pays for a staff person to work with children who have witnessed and may continue to witness domestic violence. A ten-week education program is provided to the

children and caretakers in their home in an effort to ameliorate the negative effects of domestic violence. Four Burien residents received 88 counseling hours.

Housing Development Consortium was allocated \$3,000 for a joint South King County Housing Planner to work with stakeholders across South King County on collective impact approaches to housing and homelessness issues. Multiple meetings were convened and attended by the SKHHP Housing Planner during 2018 primarily focused on the creation of the SKC Interlocal agreement along with technical assistance and policy development provided to cities.

Share1App On-line Application/Reporting Participation - \$1,000 was set aside for the City's share of participating in the Share1App on-line human services grant application and reporting system that is managed by the City of Kent.

CONCLUSION

Human Services are an integral part in the infrastructure of any city. Just as a city needs well maintained roads and sewers, parks and schools, investments in Human Services helps to ensure that a city's valuable resource—its residents—are also well supported.

The division strives to effectively steward public dollars by investing in strategies, programs and services that work for the community, promote innovation in service delivery, and advance equity. The City's funding also assists agencies in leveraging additional funds which allows them to serve more Burien residents.

The past year serves as a reminder of the work our agencies complete every day to ensure Burien residents in need receive help to access health care services, put food on the table, pay their utility bills, receive family support, and build job skills. In summary, our work provides these critical safety net services, but we do so with the goal of helping individuals and families on their own path to self-sufficiency.