

Pritz Navaratnasingam

Current Residence:

Normandy Park, Washington 98166

Education

- Bachelor of Science
University of California, Los Angeles
-

Work History

2014 to Present	<u>Department of Veterans Affairs, Seattle, Washington</u> Executive Director, Seattle VA Regional Office
2010 to 2014	<u>Department of Veterans Affairs, Houston, Texas</u> Executive Director, Houston VA Regional Office
2007 to 2010	<u>Department of Veterans Affairs, Providence, Rhode Island</u> Regional Office Director, Providence VA Regional Office
2004 to 2007	<u>Department of Veterans Affairs, Oakland, California</u> Veterans Service Center Manager, Oakland VA Regional Office
2003 to 2004	<u>Department of Veterans Affairs, St. Petersburg, Florida</u> Assistant Veterans Service Center Manager, St. Petersburg VA Regional Office

Data Summary:

Candidate:	Pritz Navaratnasingam
Organization:	Department of Veterans Affairs, Seattle, Washington
Position:	Executive Director, Seattle VA Regional Office
Organization Budget:	\$100 billion
Department Budget:	\$120 million
Total Number of Employees in Organization:	20,000
Total Number of Employees in Department:	900
Expected Salary:	
Reporting Relationship:	District Director
Years of Experience:	8

Professional Affiliations:

- Community Veteran Engagement Board
- Seattle Federal Executive Board

Pritz Navaratnasingam

Normandy Park WA 98166

City of Burien
400 SW 152nd St, Suite 300
Burien, WA 98166

Dear Hiring Manager:

As a second-generation immigrant from Sri Lanka, I value community diversity. This is what drew me to the Burien area when I moved here eight years ago from Texas. I quickly immersed myself in the community through volunteering, supporting local arts organizations, and collaborating with various youth initiatives. I would be excited to serve as Burien City Manager. The position aligns well with my broad-based executive experience in the Federal government.

I am a seasoned executive having served for nearly 15 years as an Executive Director with the Department of Veterans Affairs (VA). As Burien City Manager I would be able to leverage proven capabilities in bringing together a broad array of stakeholders to optimize outcomes. My professional references and resume reflect how I have networked with leaders at the county, state, federal, and private/public sectors to ensure complementary approaches to delivering benefits and services to those whom we serve.

I also have extensive experience leading people and driving change in large, complex organizations. As the VA Regional Office Executive Director in Seattle, I oversee the delivery of benefits and services to millions of servicemembers and veterans nationwide. In this role, I serve as the chief executive officer with oversight of six divisions consisting of 900+ employees with a wide geographical distribution. My responsibilities include program/facilities management, strategic planning, and human capital management. I lead a complex HR department to implement forward-looking strategies in areas of recruitment and hiring, workforce development, succession planning, and labor-management relations.

I excel in building high-performing teams. The best organizational strategies, policies, and plans will fail to achieve results without a dedicated and well-trained workforce invested in their organization. I am a servant leader; one who engages and empowers employees in an

environment that values diversity, equity, and inclusion. Servant leadership looks like an inverted pyramid, with senior leaders at the bottom, and customers and employees at the top. The employee and customer experiences are deeply intertwined.

Throughout my career as a senior executive, I have led complex change initiatives. An example that illustrates this capability is the implementation of a law that was the signature promise the President made to America's veterans: reform the VA appeals system. This led to a new public law that my office implemented. I stood up a new organization that provided veterans with greater choice in how they would get their decisions reviewed. By embedding accountability in each part of the process and streamlining how work was processed, these appeals that previously took 3+ years to process were now decided within 125 days. Based on what my office implemented, VA can now demonstrate to congressional oversight committees long-awaited success in reforming a system that was plagued with inefficiencies and poor customer service.

Finally, I am a collaborative leader who builds and sustains coalitions through networking with stakeholder groups. As the Chair of the Seattle Federal Executive Board, I led efforts to ensure alignment and resource sharing among the Federal agencies in the Puget Sound region. I also established community boards in the Puget Sound region and in Spokane to bring together a diverse array of stakeholder groups to deliver benefits to veterans throughout Washington State.

Thank you for your time and consideration. I am pleased to answer any questions you might have and look forward to hearing from you soon.

Sincerely,

Pritz Navaratnasingam

Enclosures: Resume, Professional References

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