

## APPENDIX C: COMMUNITY SURVEY



# **Community Attitude and Interest Survey**

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## **Executive Summary of Citizen Survey Results**

### **Overview of the Methodology**

The City of Burien conducted a Community Attitude and Interest Survey during January and February of 2006 to learn more about how Burien citizens use the City's parks, recreational facilities and programs. Information gained from the survey will be used to assist the City of Burien in updating its Parks, Recreation and Open Space Plan. The survey was designed to obtain statistically valid results from households throughout the City of Burien. The survey was administered by a combination of mail and phone.

Leisure Vision worked extensively with City of Burien officials, as well as members of the Susan Black and Associates project team in the development of the survey questionnaire. This work allowed the survey to be tailored to issues of strategic importance to effectively plan the future system.

In January 2006, surveys were mailed to a random sample of 1,500 households in the City of Burien. Approximately three days after the surveys were mailed, each household that received a survey also received an electronic voice message encouraging them to complete the survey. In addition, about two weeks after the surveys were mailed, Leisure Vision began contacting households by phone, either to encourage completion of the mailed survey or to administer the survey by phone.

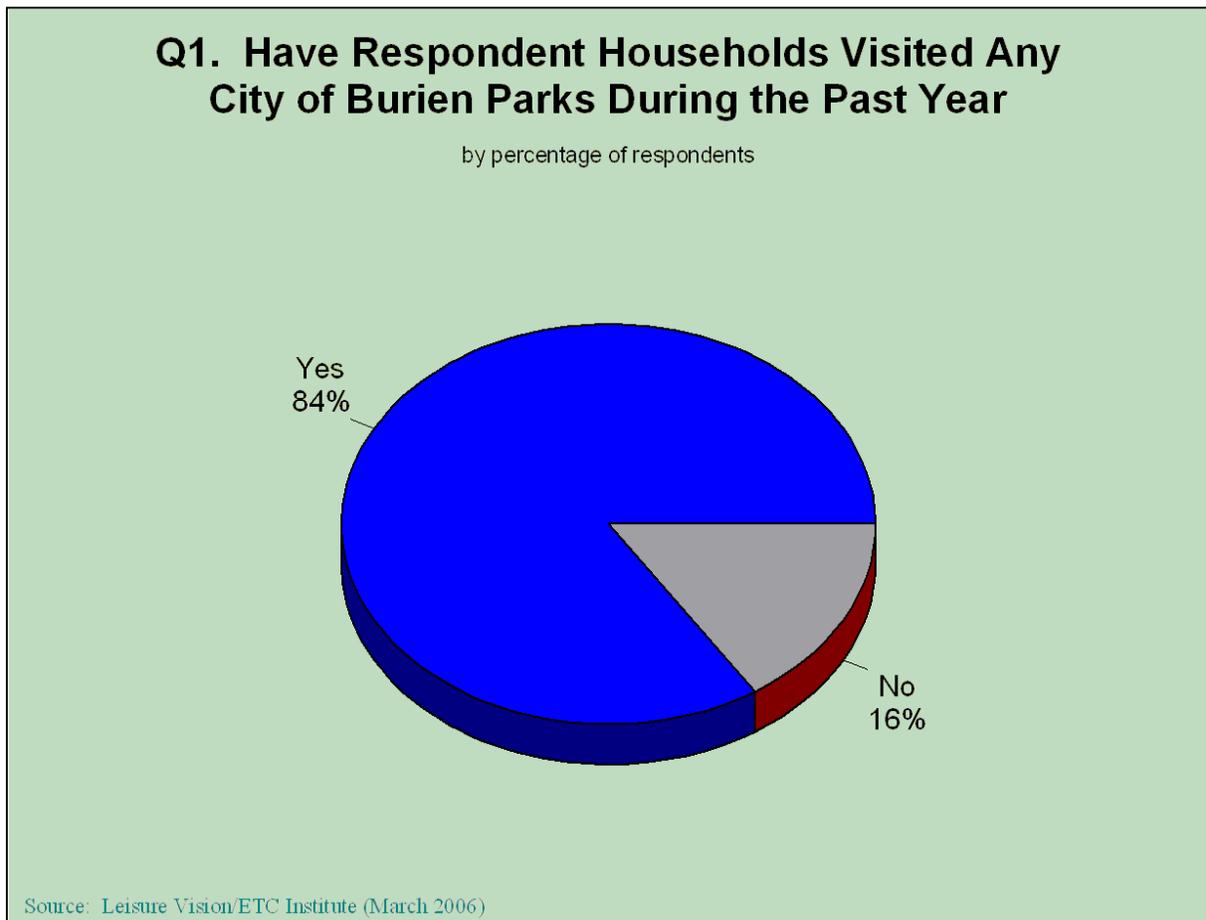
The goal was to obtain a total of at least 300 completed surveys. This goal was accomplished, with a total of 301 surveys having been completed. The results of the random sample of 301 households have a 95% level of confidence with a precision of at least +/-5.6%.

The following pages summarize major survey findings:

## *Visitation of Parks During the Past Year*

Respondents were asked if they or members of their household have visited any City of Burien parks during the past year. The following summarizes key findings:

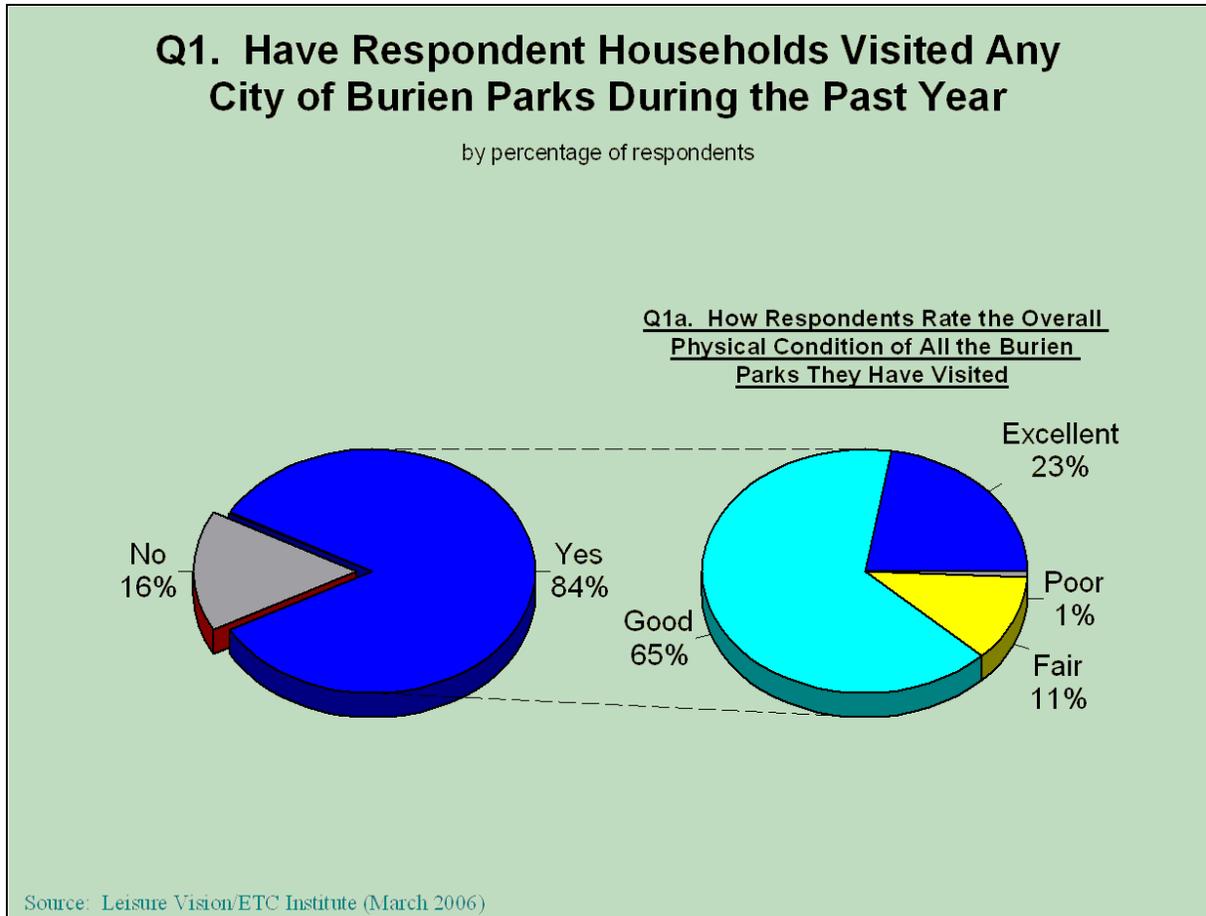
- **Eighty-four percent (84%) of respondent households have visited City of Burien parks during the past year.**



## Physical Condition of Parks

Respondent households that have visited City of Burien parks during the past year were asked to rate the physical condition of all the parks they have visited. The following summarizes key findings:

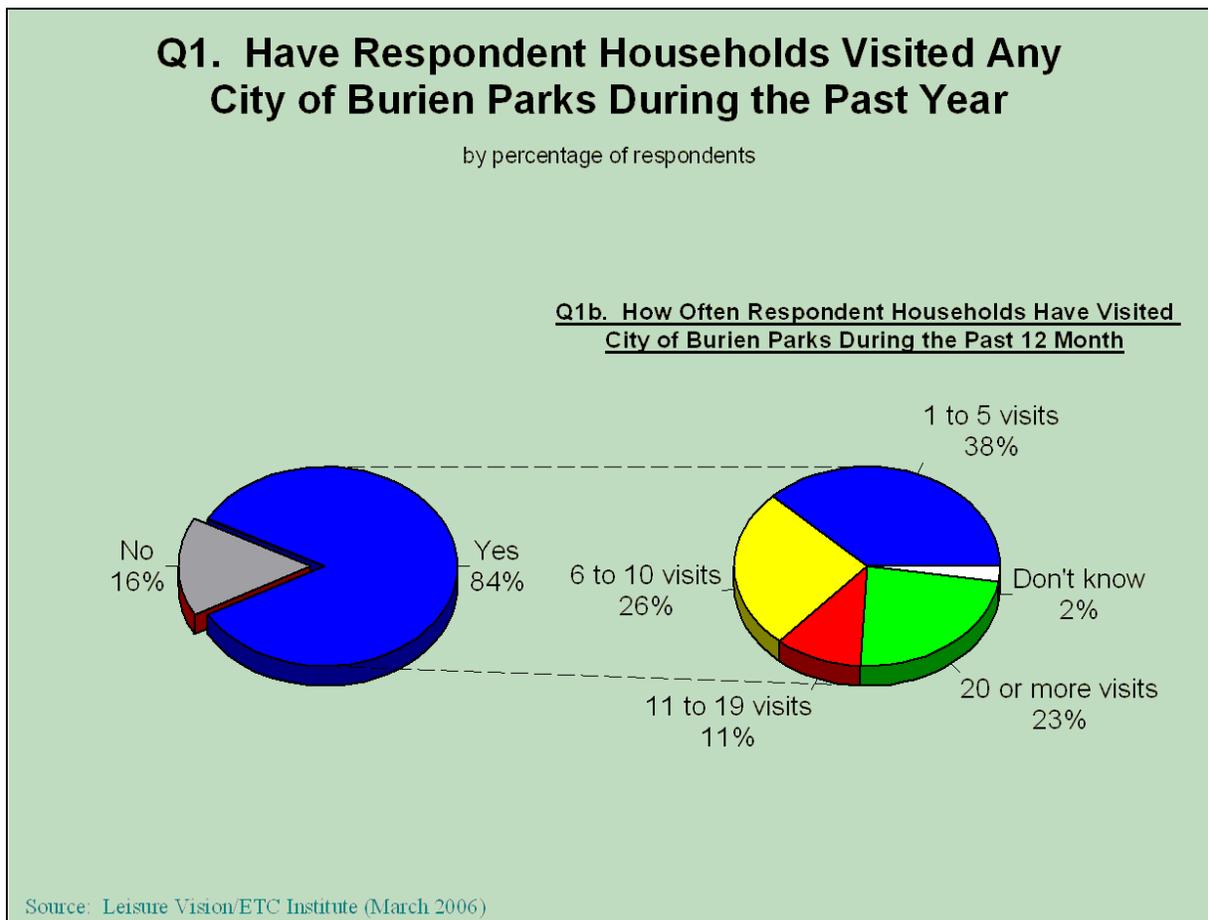
- **Of the 84% of respondents that have visited City of Burien parks during the past year, 88% rated the physical condition of all the parks they have visited as either excellent (23%) or good (65%).** An additional 11% of respondents rated the parks as fair, and only 1% rated them as poor.



## Frequency of Visits to Parks

Respondent households that have visited City of Burien parks during the past year were asked to indicate approximately how often they and members of their household have visited parks during that time. The following summarizes key findings:

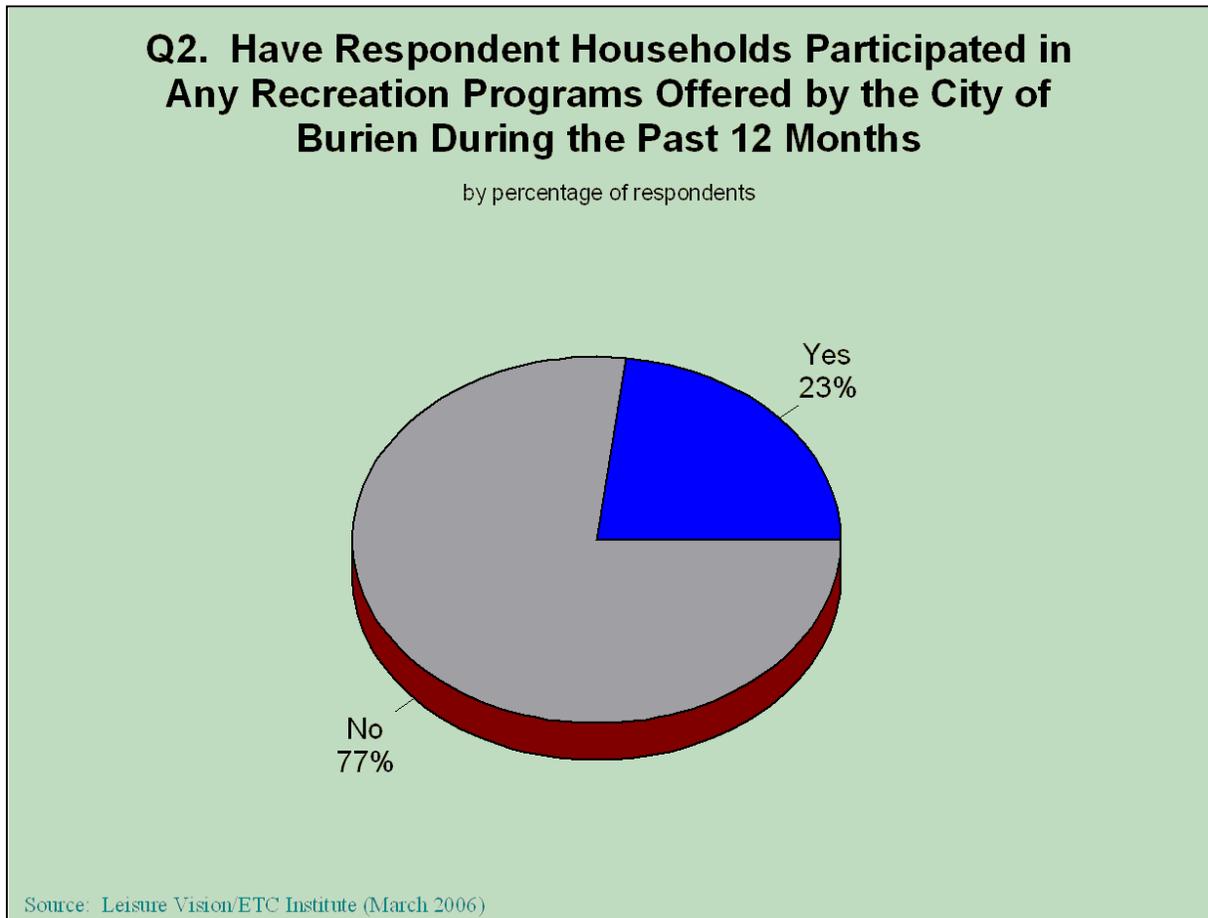
- **Of the 84% of respondents that have visited City of Burien parks during the past year, 60% have made at least 6 visits to parks during that time.** An additional 38% of respondents have made 1-5 visits to parks during the past year, and 2% indicated “don’t know”.



## *Participation in Recreation Programs*

Respondents were asked if they or other members of their household have participated in any recreation programs offered by the City of Burien during the past 12 months. The following summarizes key findings:

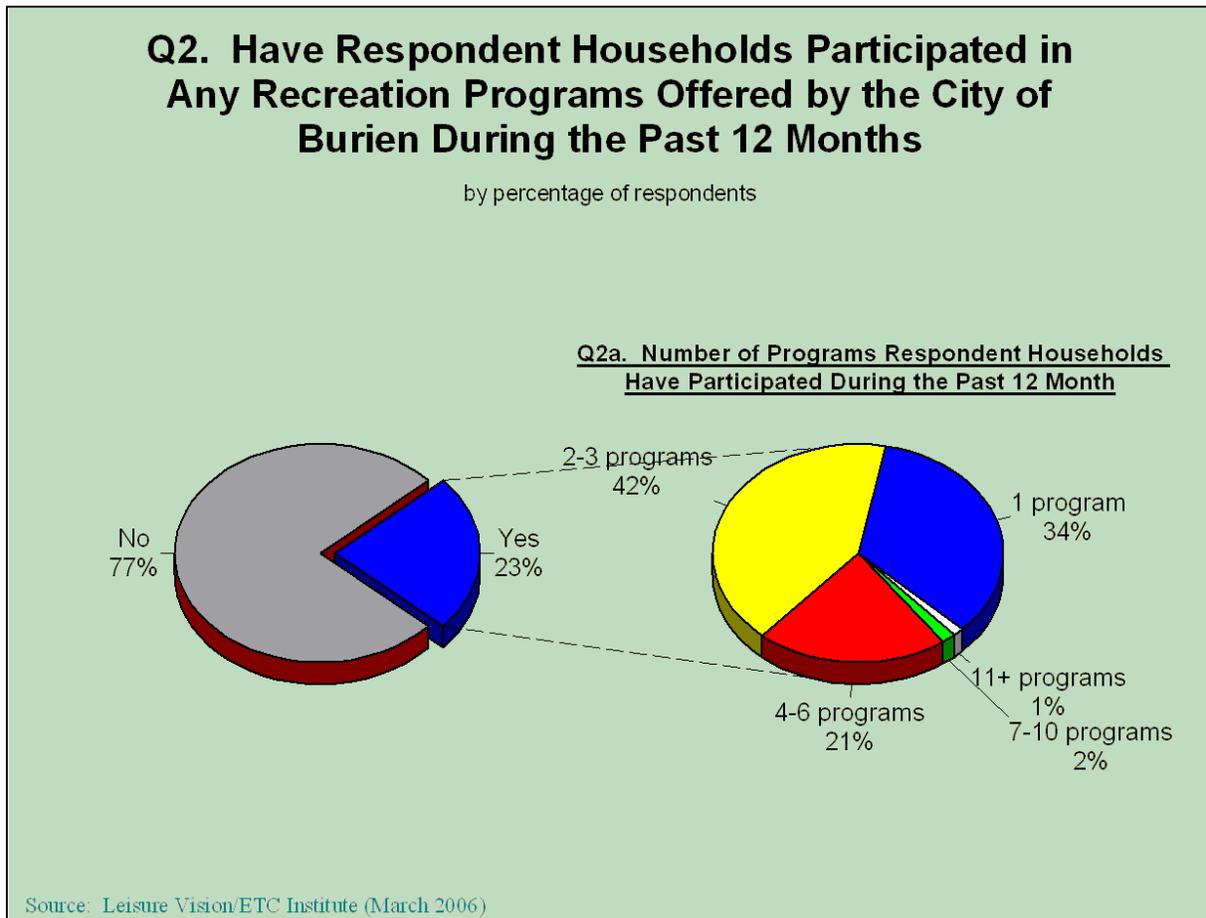
- **Twenty-three percent (23%) of respondent households have participated in recreation programs offered by the City of Burien during the past year.**



## Quality of Recreation Programs

Respondent households that have participated in recreation programs offered by the City of Burien during the past 12 months were asked to indicate how many different programs they have participated in during that time. The following summarizes key findings:

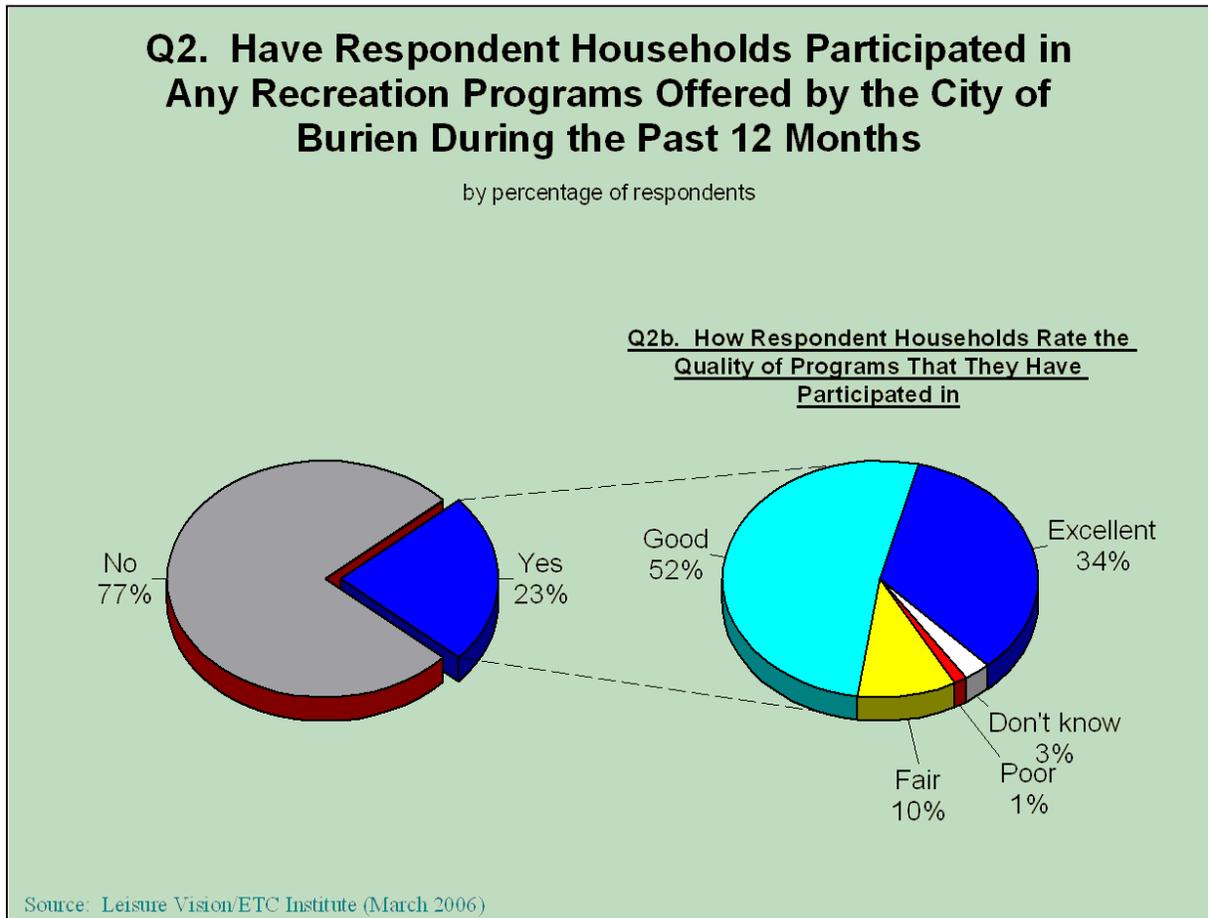
- **Of the 23% of respondents that have participated in City of Burien recreation programs during the past 12 months, 63% have participated in 2-6 programs during that time.** An additional 34% of respondents have participated in 1 program during the past 12 months, 2% have participated in 7-10 programs, and 1% have participated in 11 or more programs.



## Quality of Burien Recreation Programs

Respondent households that have participated in recreation programs offered by the City of Burien during the past 12 months were asked to rate the quality of the programs they have participated in. The following summarizes key findings:

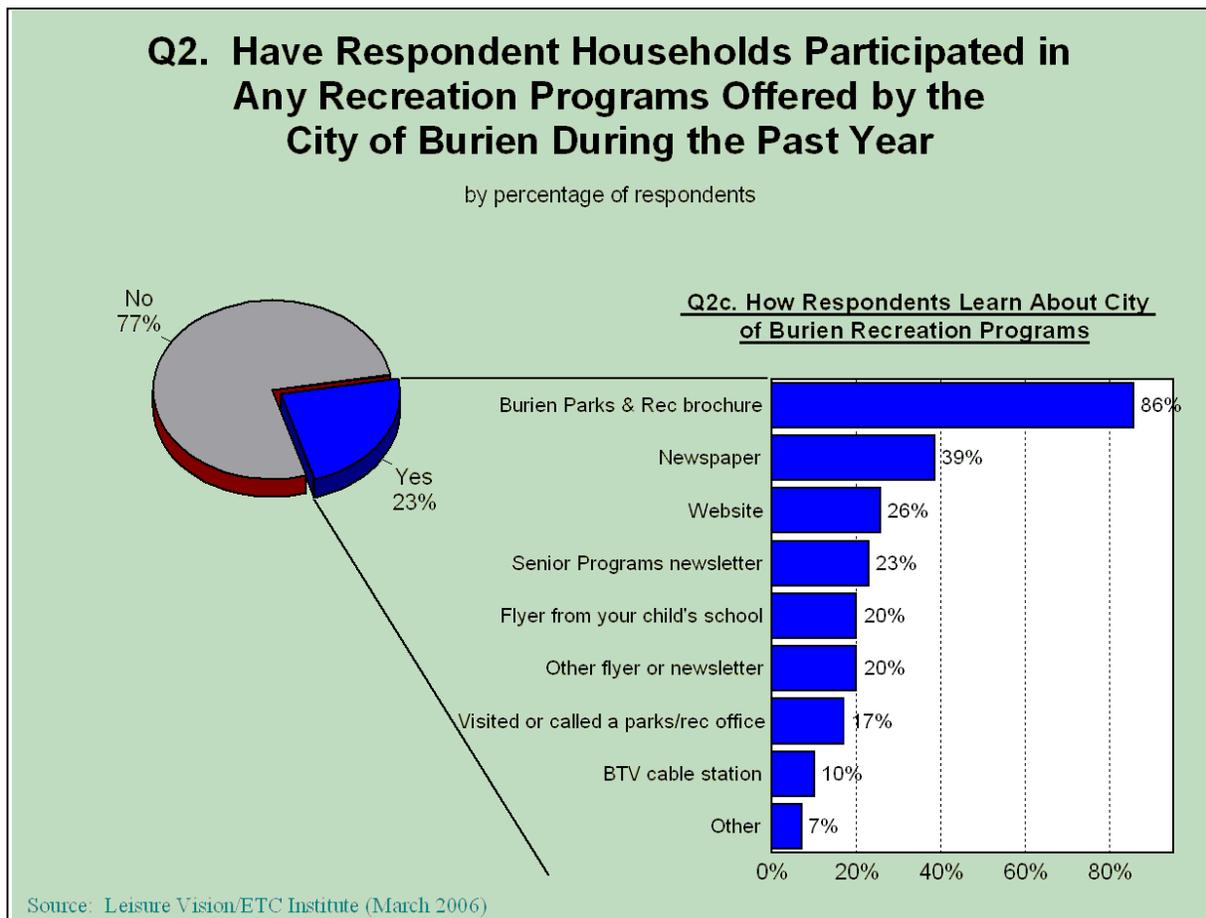
- **Of the 21% of respondents that have participated in City of Burien recreation programs during the past 12 months, 86% rated the programs as excellent (34%) or good (52%).** In addition, 10% of respondents rated the programs as fair, and only 1% rated them as poor



## Ways Respondents Learn About Recreation Programs

From a list of eight options, respondent households that have participated in recreation programs offered by the City of Burien during the past 12 months were asked to indicate all of the ways they have learned about the programs. The following summarizes key findings:

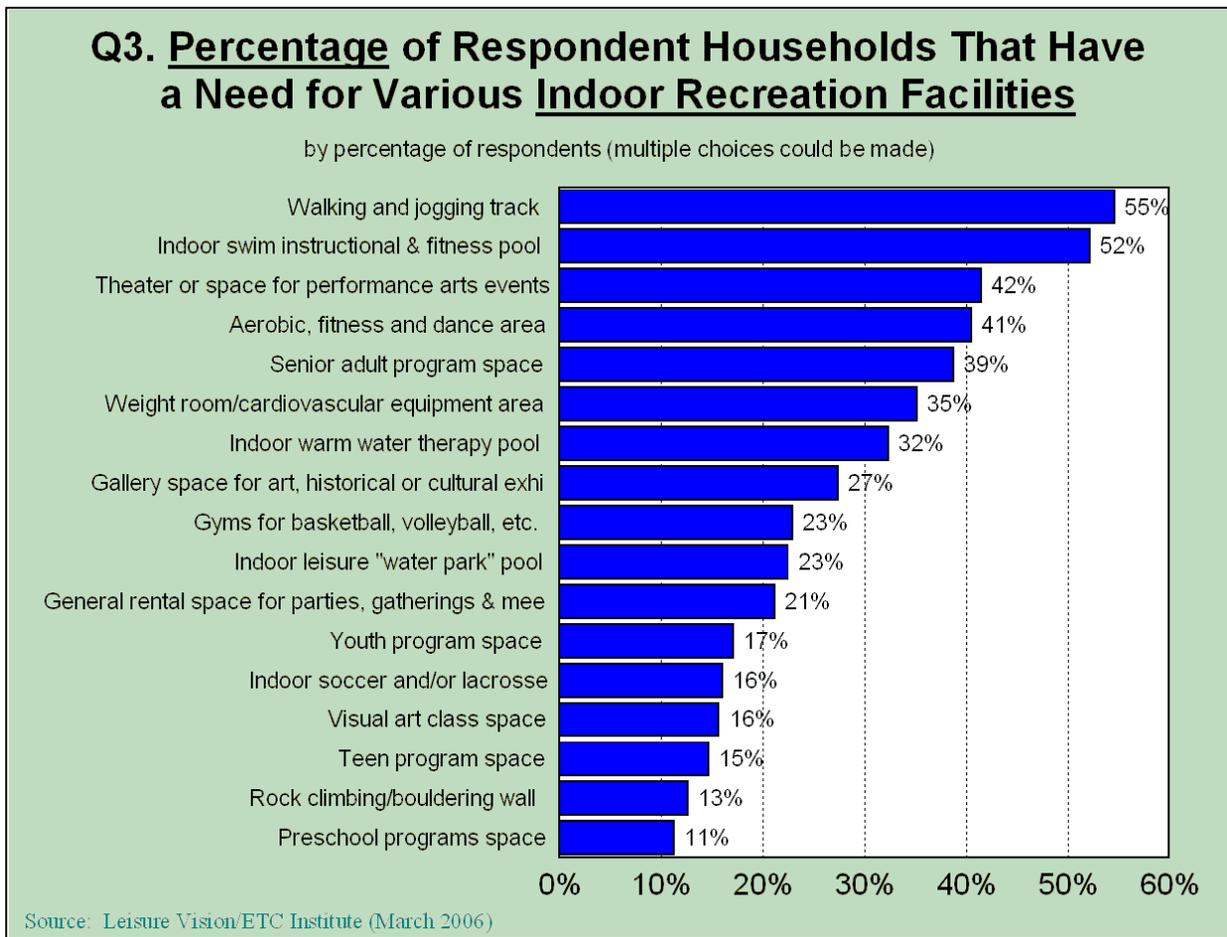
- **The Burien Parks and Recreation brochure (86%) is by a wide margin the most frequently mentioned way that respondents have learned about City of Burien programs.** There are two other ways that over 25% of respondents have learned about programs, including: newspaper (39%), and website (26%).



## ***Need for Indoor Recreation Facilities***

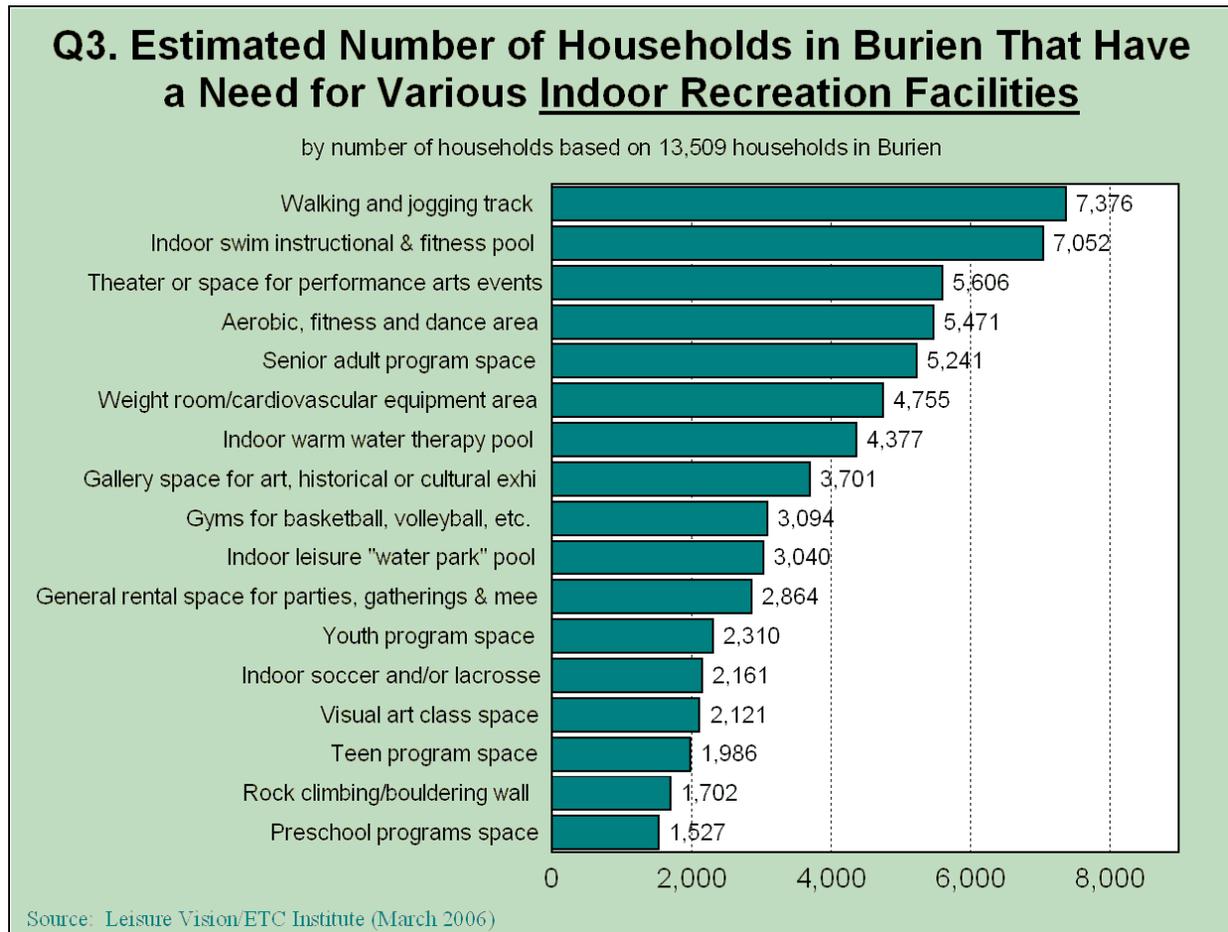
From a list of 17 various indoor recreation facilities, respondents were asked to indicate which ones they and members of their household have a need for. The following summarizes key findings:

- **Four of the 17 indoor recreation facilities had over 40% of respondent households indicate they have a need for them.** These four facilities include: walking and jogging track (55%), indoor swim instructional and fitness pool (52%), theater or space for performance arts events (42%), and aerobic fitness and dance area (41%).



## ***Need For Indoor Recreation Facilities in Burien***

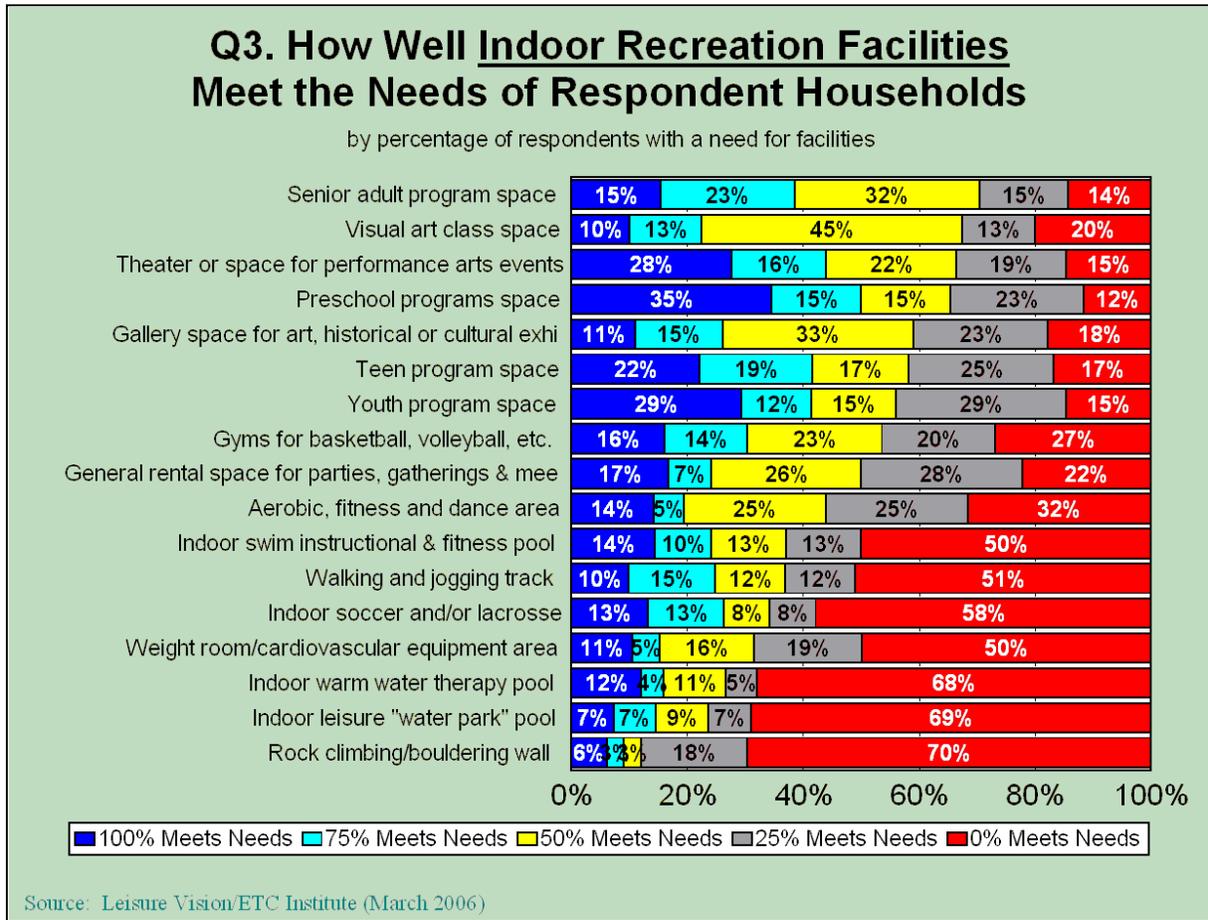
From the list of 17 indoor recreation facilities, respondents were asked to indicate which ones they and members of their household have a need for. The graph below shows the estimated number of households in the City of Burien that have a need for various indoor recreation facilities, based on 13,509 households in the City.



## How Well Indoor Recreation Facilities Meet Needs

From the list of 17 indoor recreation facilities, respondent households that have a need for facilities were asked to indicate how well those facilities meet their needs. The following summarizes key findings:

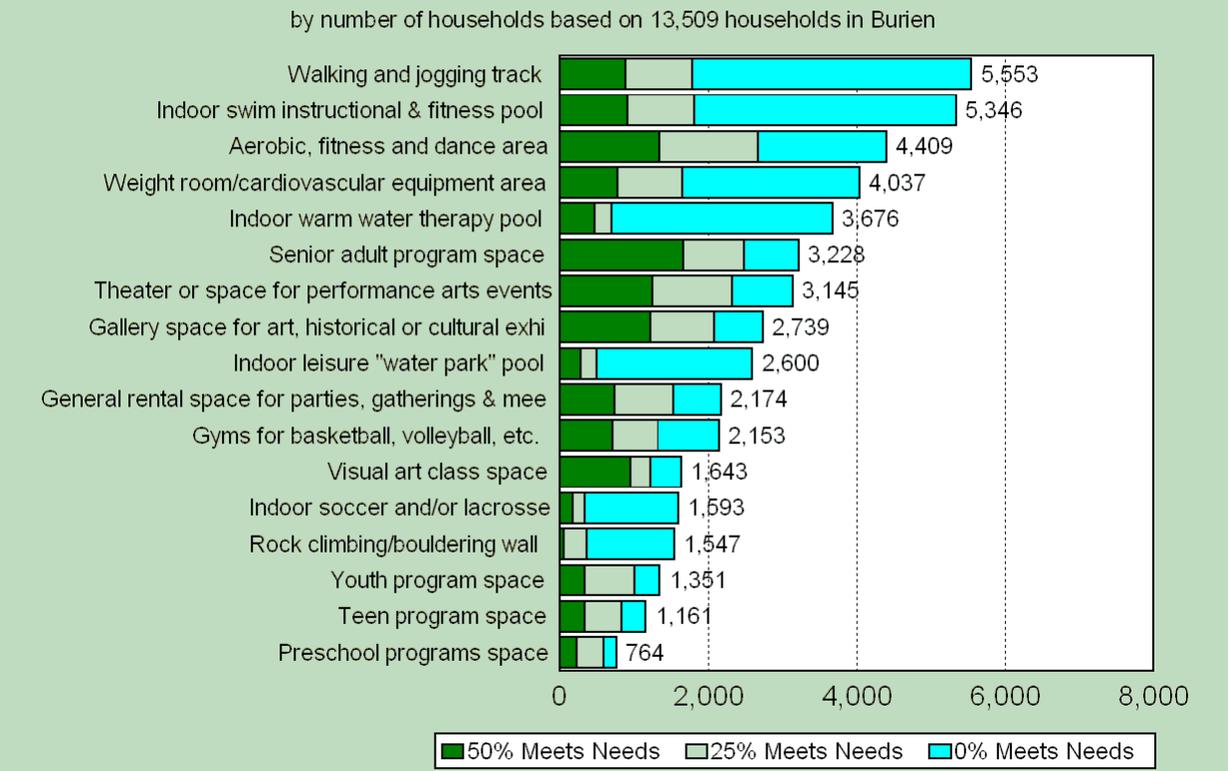
- For all 17 facilities, less than 40% of respondents indicated the facility 100% meets the needs of their household.



***Burien Households with Their Indoor Facility Needs Being 50% Met or Less***

From the list of 17 indoor recreation facilities, respondent households that have a need for facilities were asked to indicate how well those facilities meet their needs. The graph below shows the estimated number of households in the City of Burien whose needs for facilities are only being 50% met or less, based on 13,509 households in the City.

**Q3. Estimated Number of Households in Burien Whose Needs for Indoor Recreation Facilities Are Only Being 50% Met or Less**

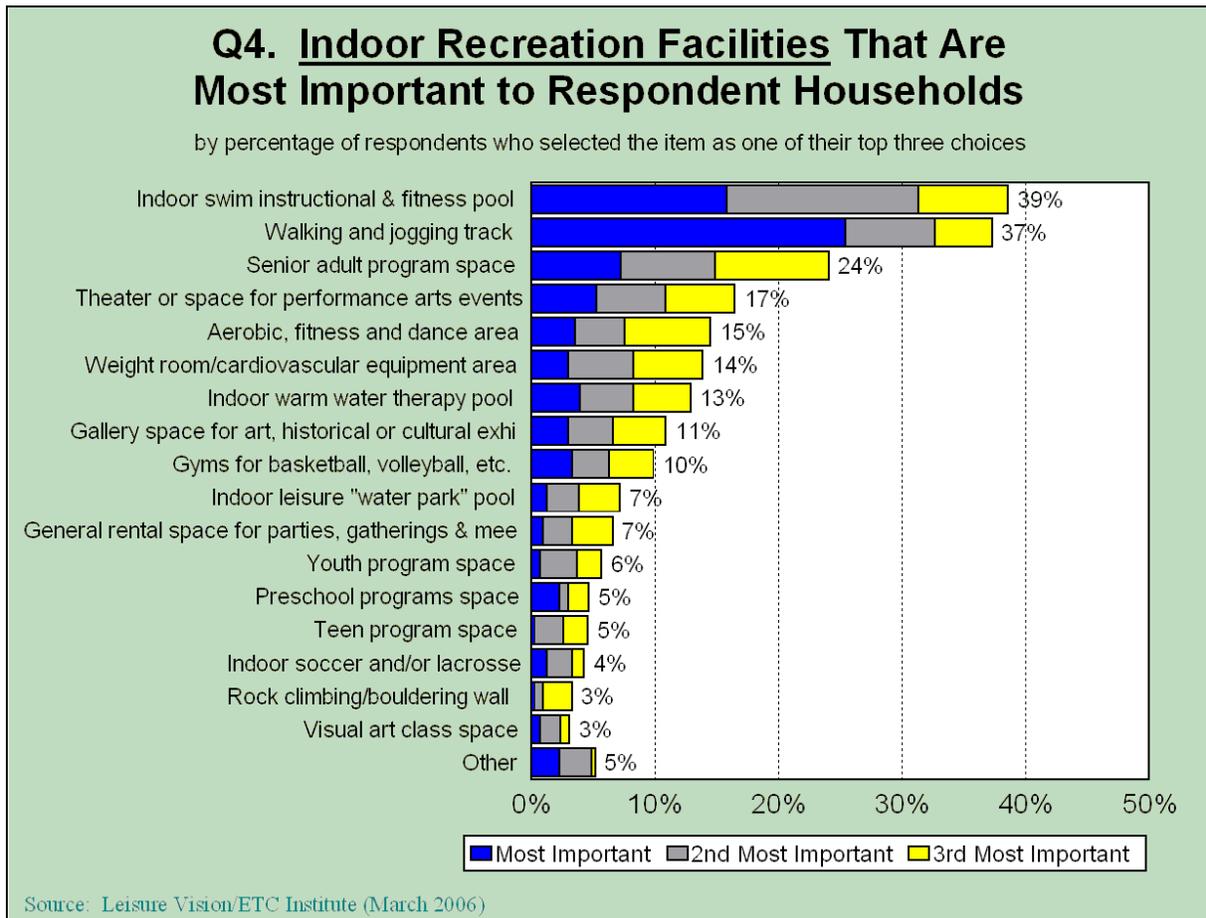


Source: Leisure Vision/ETC Institute (March 2006)

## ***Most Important Indoor Recreation Facilities***

From the list of 17 indoor recreation facilities, respondents were asked to select the three that are most important to them and members of their household. The following summarizes key findings:

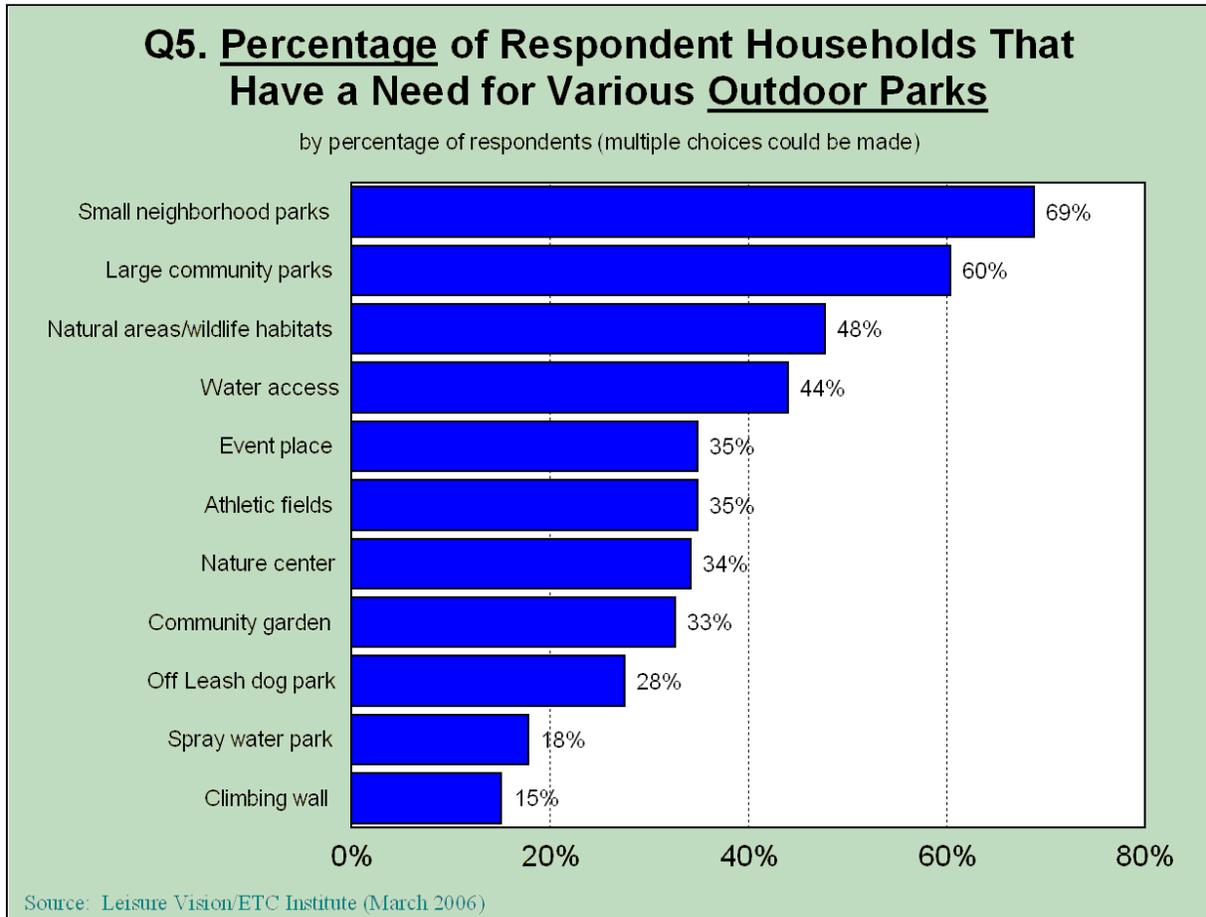
- **Indoor swim instructional and fitness pool (39%) had the highest percentage of respondents select it as one of the three most important facilities.** There are two other facilities that over 20% of respondents selected as one of the three most important, including: walking and jogging track (37%) and senior adult program space (24%). It should also be noted that walking and jogging track had the highest percentage of respondents select it as their first choice as the most important facility.



## ***Need for Outdoor Parks***

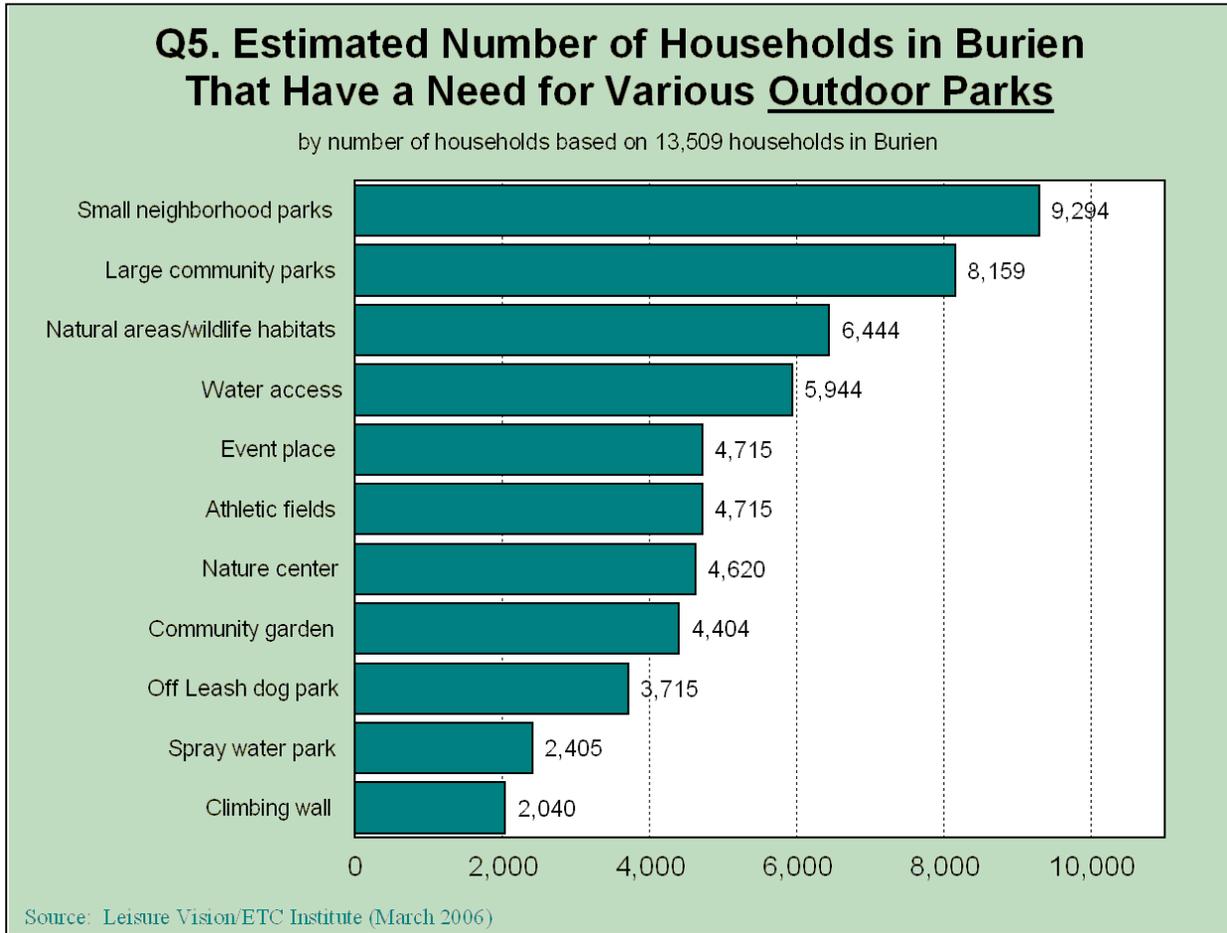
From a list of 11 outdoor parks, respondents were asked to indicate which ones they and members of their household have a need for. The following summarizes key findings:

- **Four of the 11 outdoor parks had over 40% of respondent households indicate they have a need for them.** These four parks include: small neighborhood parks (69%), large community parks (60%), natural areas/wildlife habitats (48%), and water access (44%).



## *Need For Outdoor Parks in Burien*

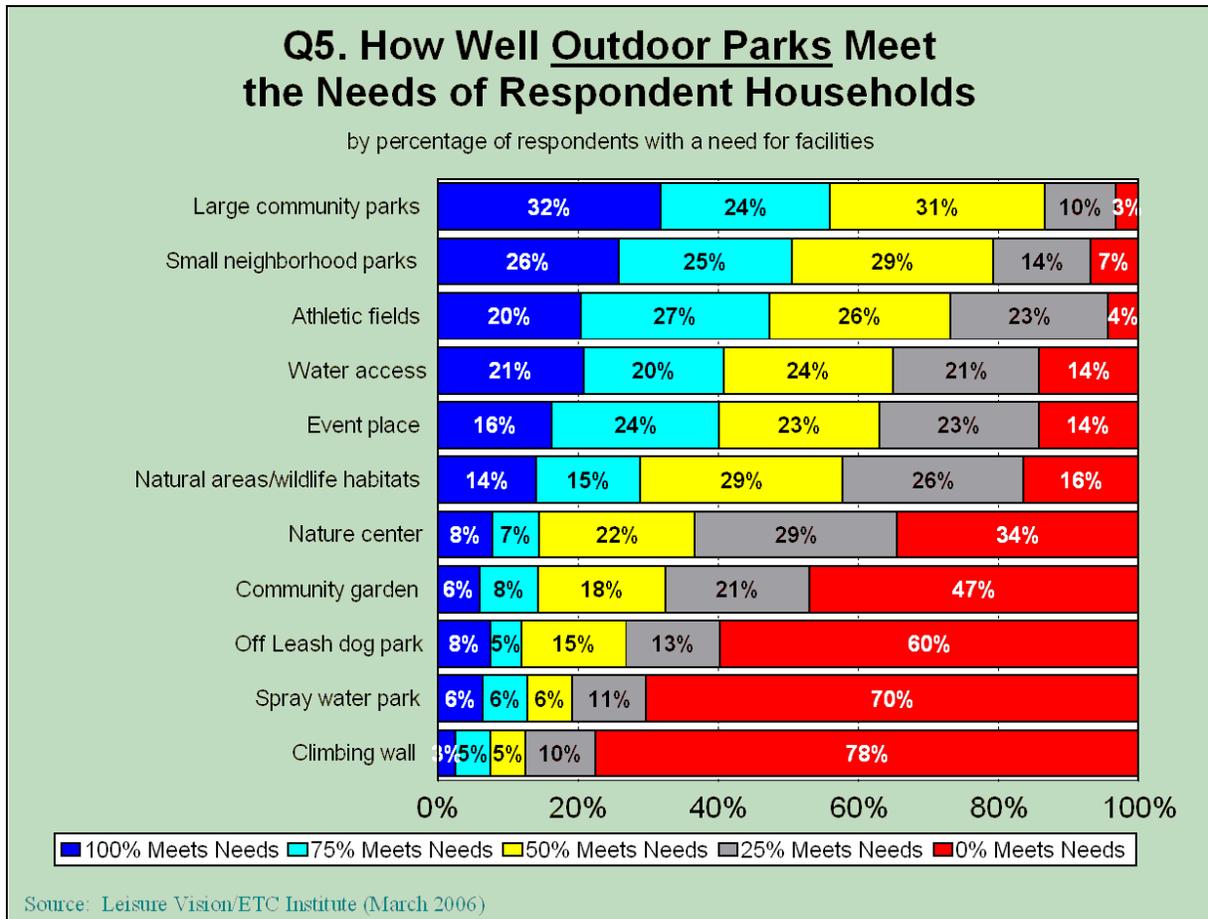
From the list of 11 outdoor parks, respondents were asked to indicate which ones they and members of their household have a need for. The graph below shows the estimated number of households in the City of Burien that have a need for various parks, based on 13,509 households in the City.



## How Well Outdoor Parks Meet Needs

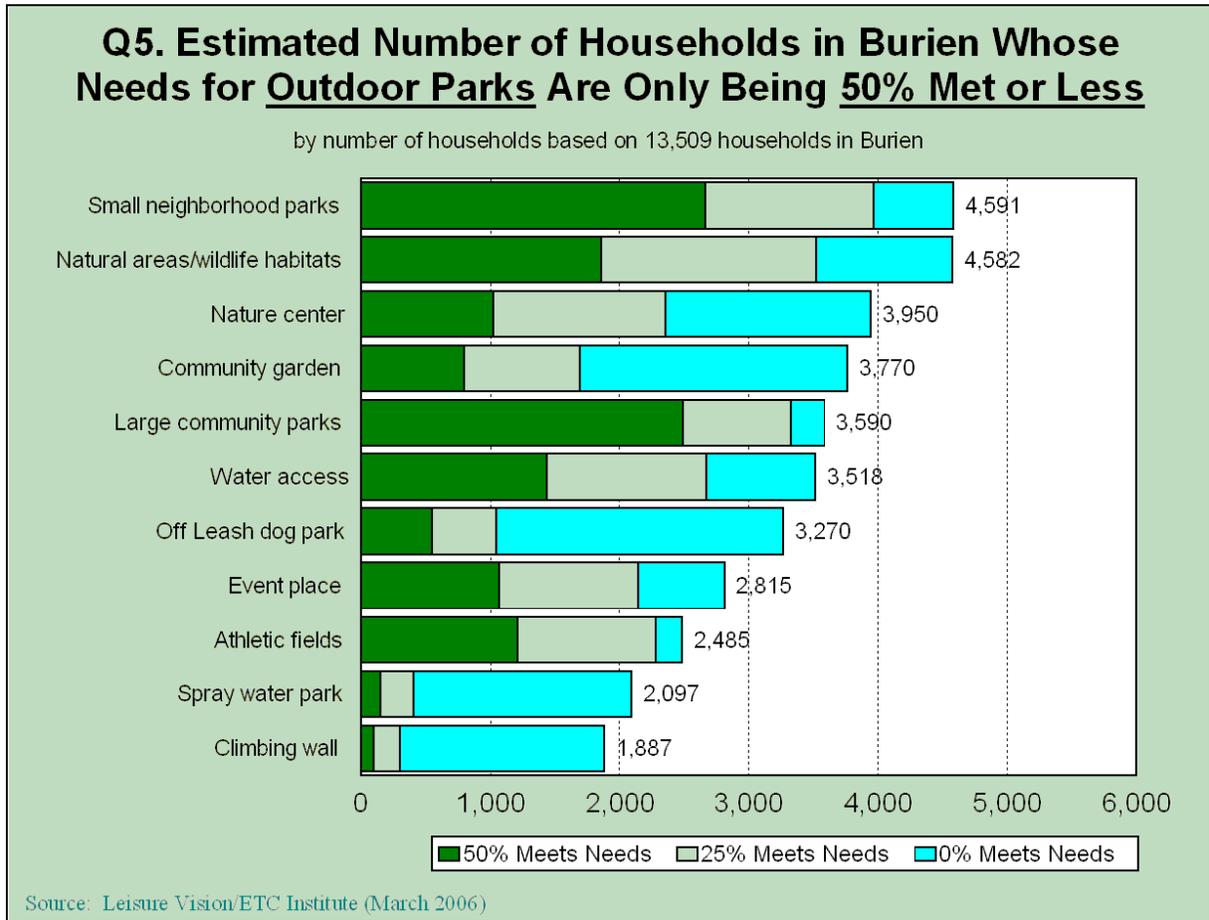
From the list of 11 outdoor parks, respondent households that have a need for parks were asked to indicate how well those parks meet their needs. The following summarizes key findings:

- For all 11 parks, less than 35% of respondents indicated the program 100% meets the needs of their household.



***Burien Households with Their Outdoor Park Needs Being 50% Met or Less***

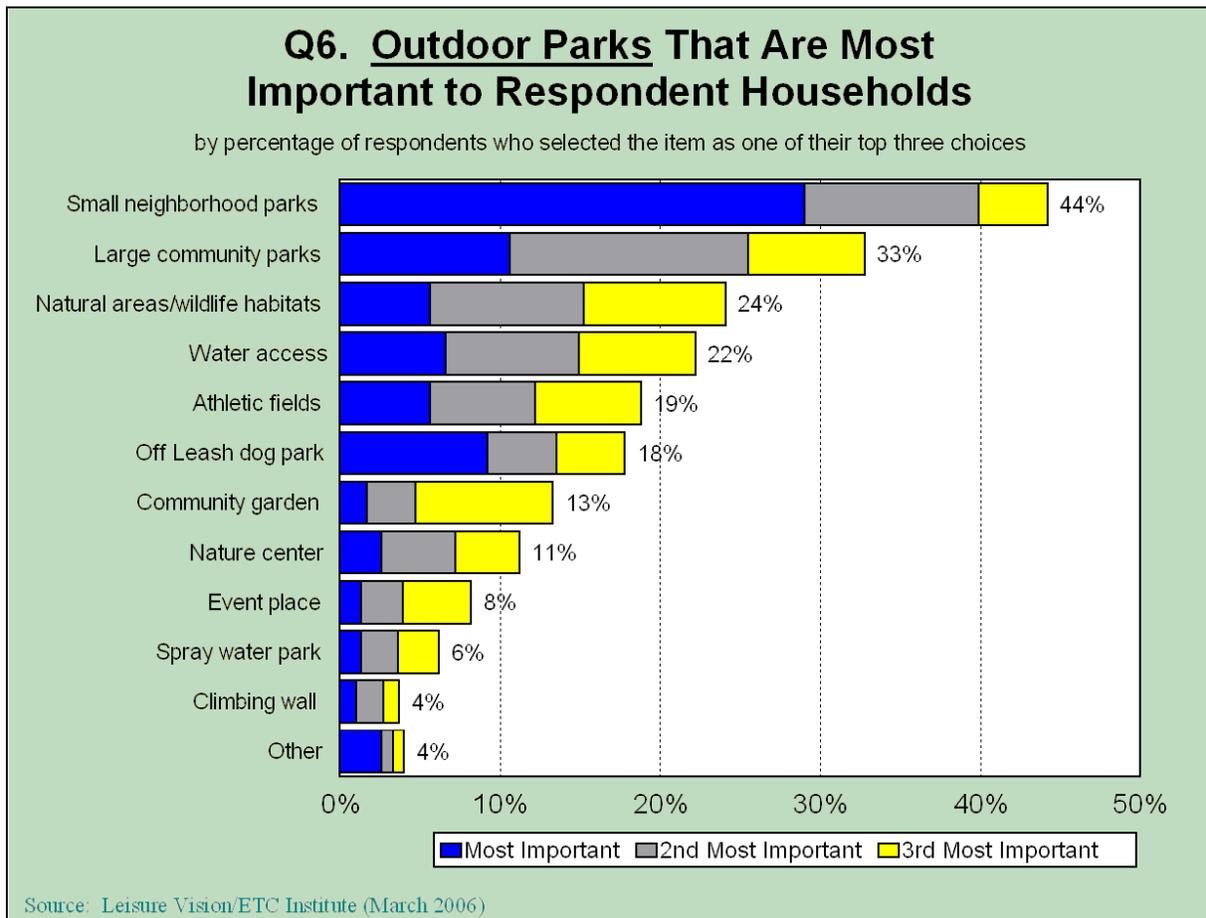
From the list of 11 outdoor parks, respondent households that have a need for parks were asked to indicate how well those parks meet their needs. The graph below shows the estimated number of households in the City of Burien whose needs for parks are only being 50% met or less, based on 13,509 households in the City.



## ***Most Important Outdoor Parks***

From the list of 11 outdoor parks, respondents were asked to select the three that are most important to them and members of their household. The following summarizes key findings:

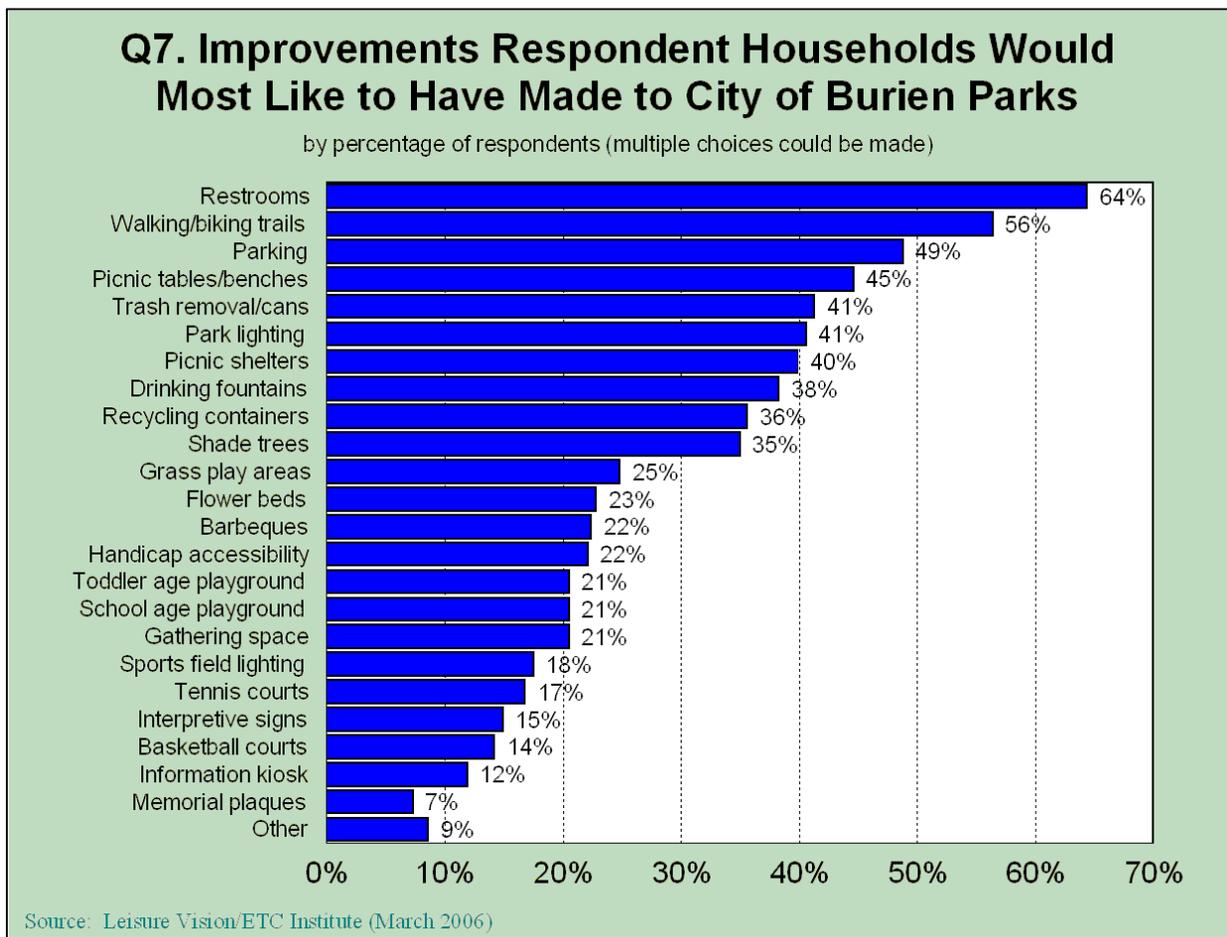
- **Small neighborhood parks (44%) had the highest percentage of respondents select it as one of the three most important parks.** There are three other parks that over 20% of respondents selected as one of the three most important, including: large community parks (33%), natural areas/wildlife habitats (24%), and water access (22%). It should also be noted that small neighborhood parks had the highest percentage of respondents select it as their first choice as the most important park.



## Potential Improvements to City of Burien Parks

From a list of 23 various improvements that could be made to City of Burien parks, respondents were asked to indicate all of the improvements they would like to have made to the parks. The following summarizes key findings:

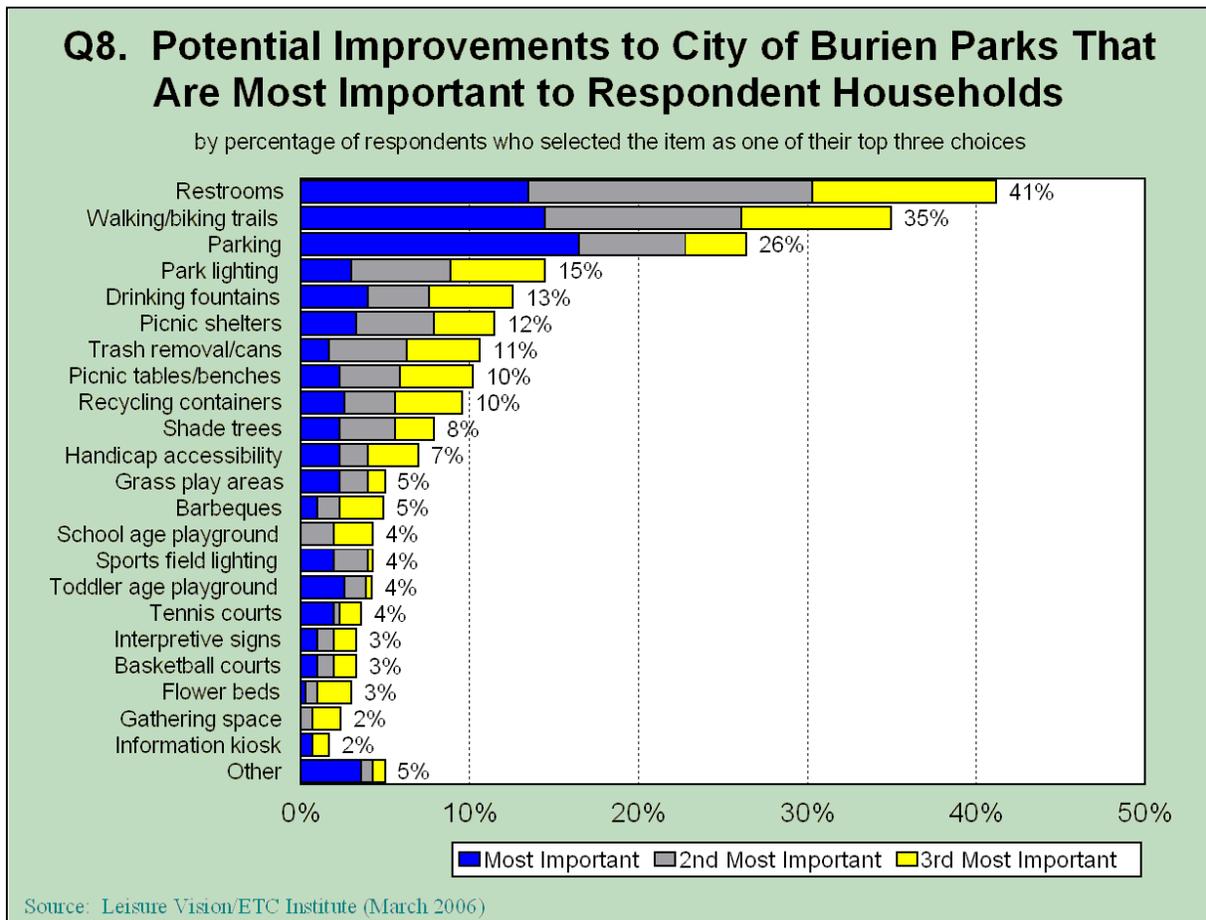
- **The improvements that respondents would most like to have made to City of Burien parks include: restrooms (64%), walking/biking trails (56%), parking (49%), and picnic tables/benches (45%).**



## Most Important Potential Improvements to City of Burien Parks

From the list of 23 various improvements that could be made to City of Burien parks, respondents were asked to indicate the three improvements that are most important to their household. The following summarizes key findings:

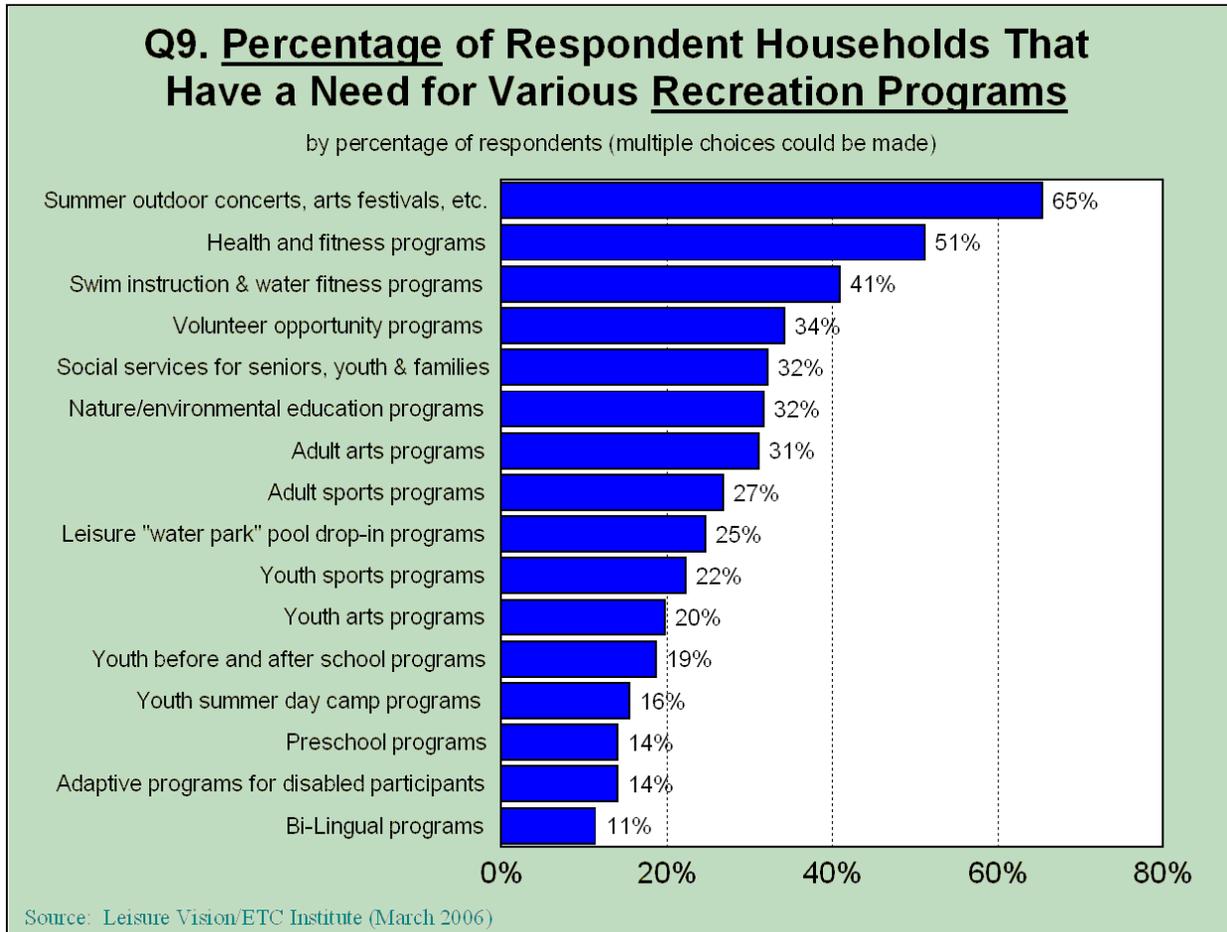
- The improvements that the highest percentage of respondents selected as one of the three most important include: restrooms (41%), walking/biking trails (35%), and parking (26%).** It should also be noted that improvements to parking had the highest percentage of respondents select it as their first choice as the most important improvement.



## ***Need for Recreation Programs***

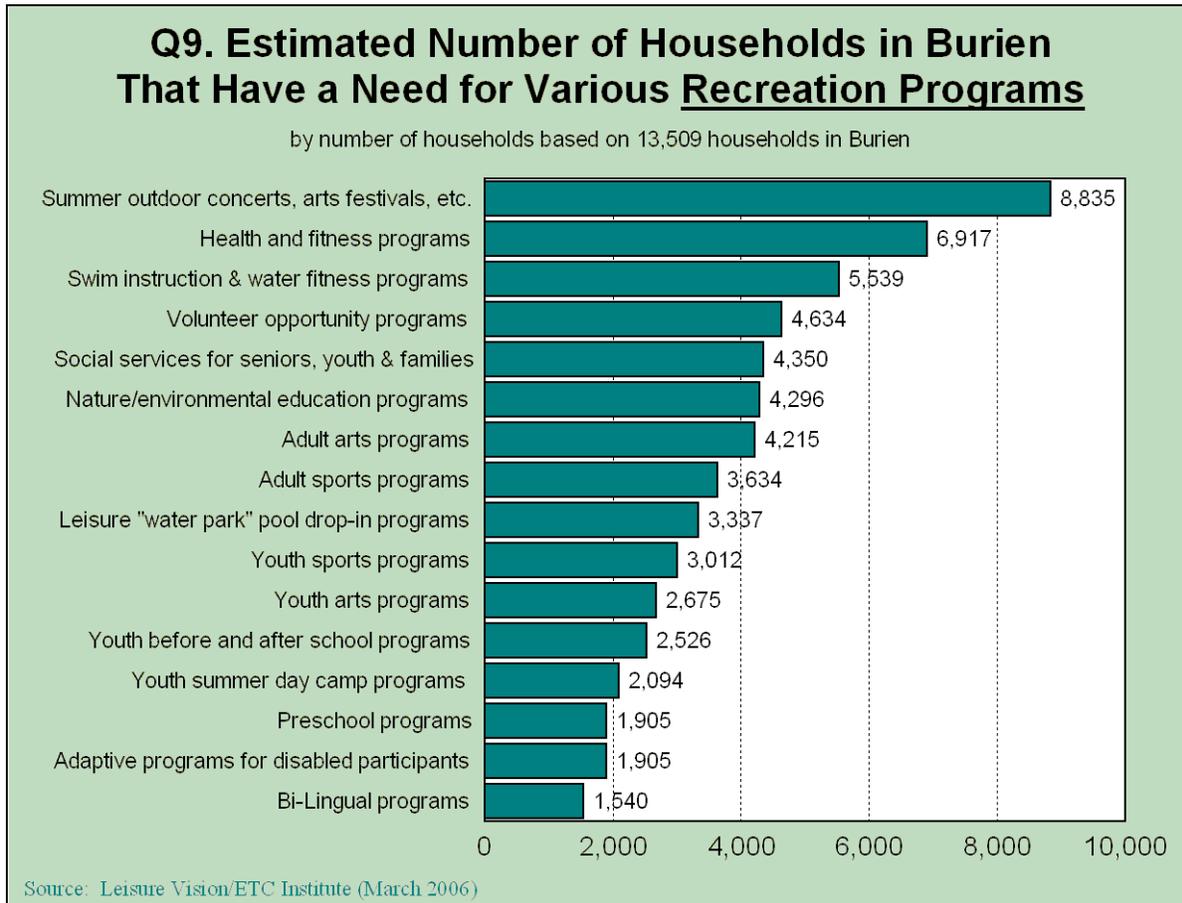
From a list of 16 recreation programs, respondents were asked to indicate which ones they and members of their household have a need for. The following summarizes key findings:

- **Three of the 16 recreation programs had over 40% of respondent households indicate they have a need for them.** These three programs include: summer outdoor concerts, arts festivals, etc. (65%), health and fitness programs (51%), and swim instruction and water fitness programs (41%).



## ***Need For Recreation Programs in Burien***

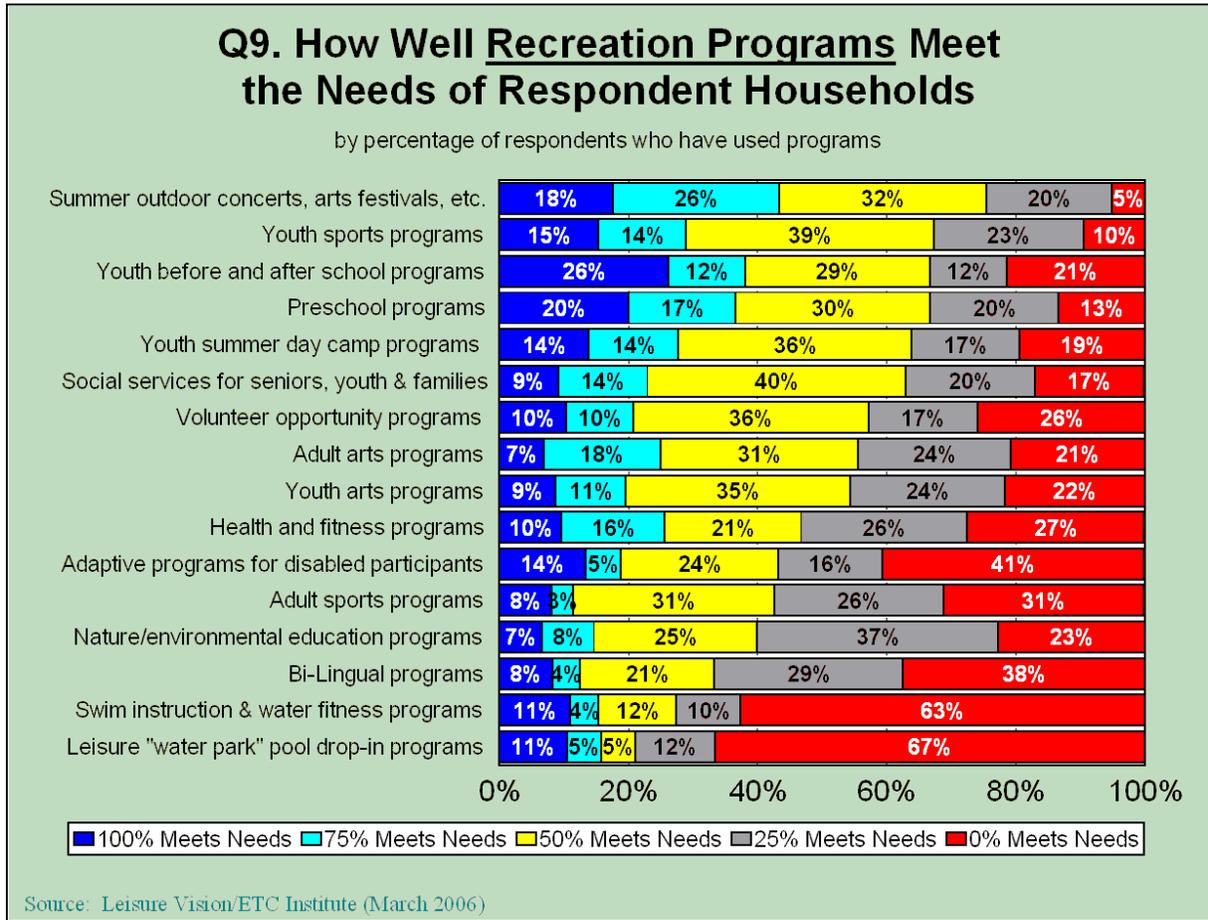
From the list of 16 recreation programs, respondents were asked to indicate which ones they and members of their household have a need for. The graph below shows the estimated number of households in the City of Burien that have a need for various programs, based on 13,509 households in the City.



## How Well Recreation Programs Meet Needs

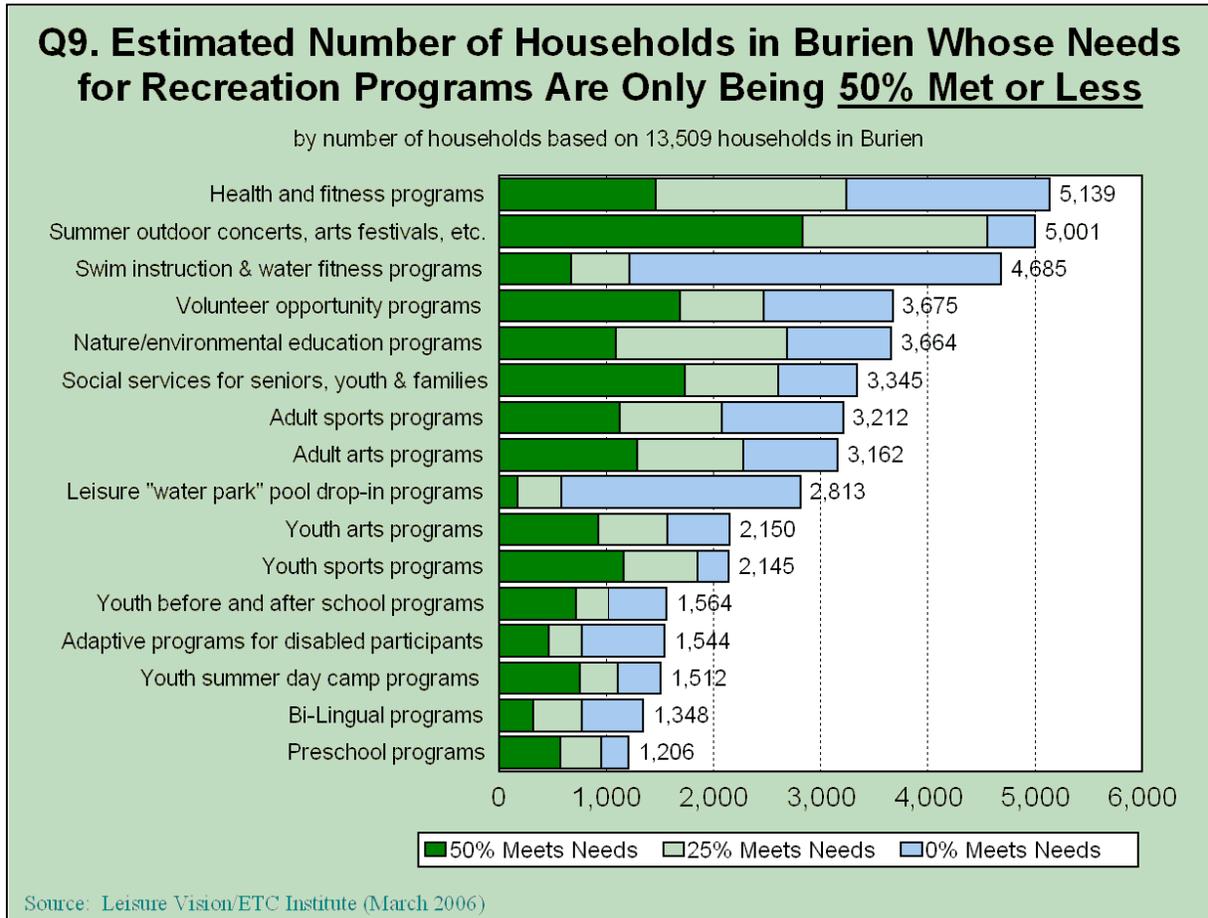
From the list of 16 recreation programs, respondent households that have a need for programs were asked to indicate how well those programs meet their needs. The following summarizes key findings:

- For all 16 programs, less than 30% of respondents indicated the program 100% meets the needs of their household.



## ***Burien Households with Their Program Needs Being 50% Met or Less***

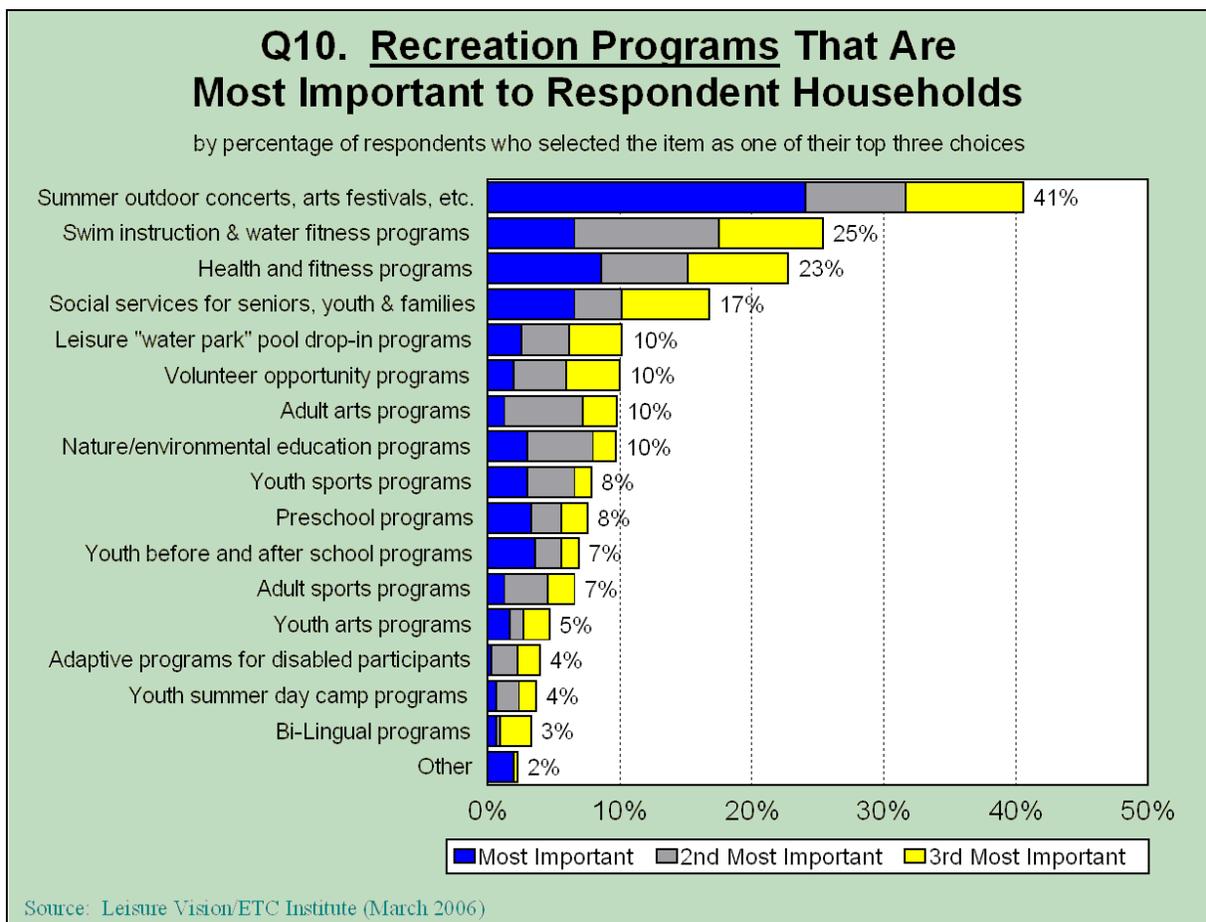
From the list of 16 recreation programs, respondent households that have a need for programs were asked to indicate how well those programs meet their needs. The graph below shows the estimated number of households in the City of Burien whose needs for programs are only being 50% met or less, based on 13,509 households in the City.



## ***Most Important Recreation Programs***

From the list of 16 recreation programs, respondents were asked to select the three that are most important to them and members of their household. The following summarizes key findings:

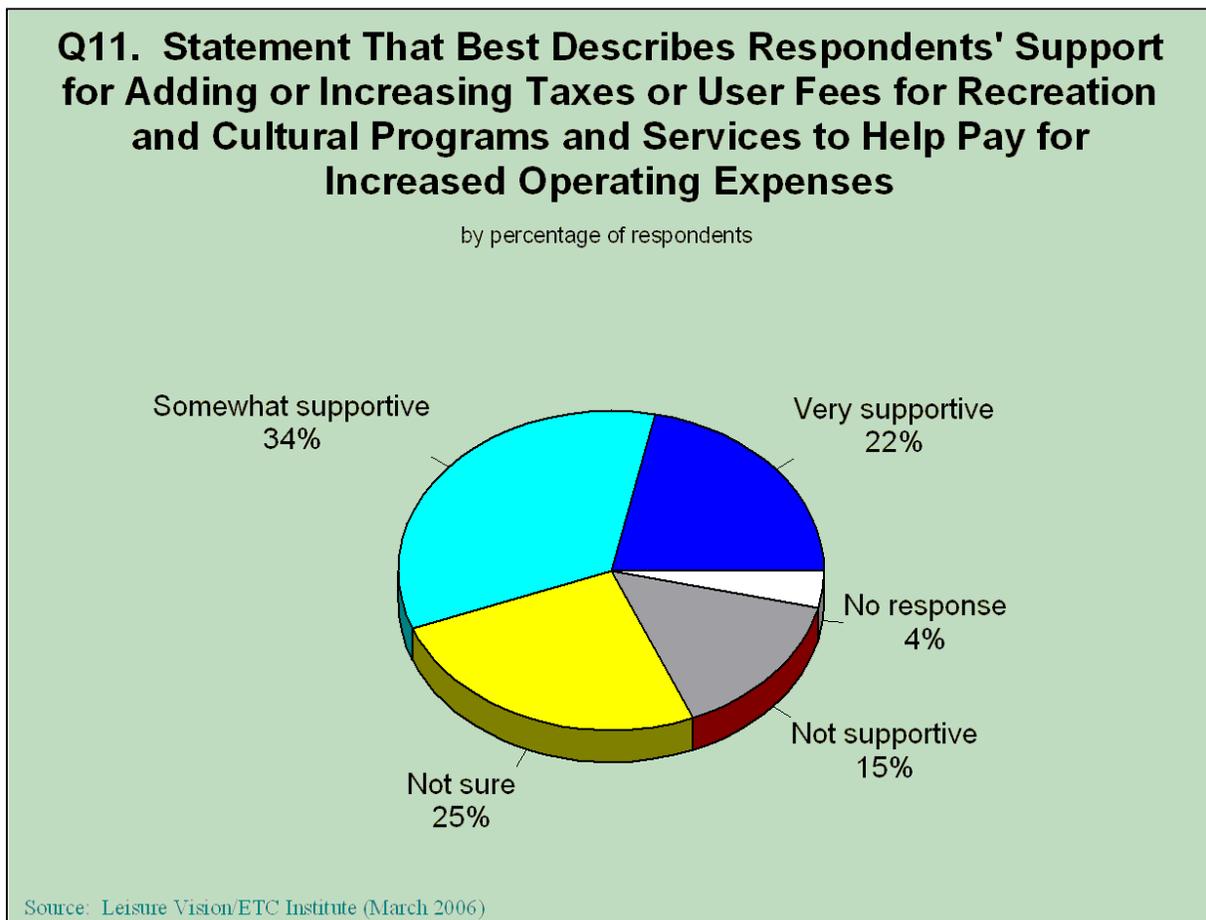
- Summer outdoor concerts, arts festivals, etc. (41%) had the highest percentage of respondents select it as one of the three most important programs.** There are two other programs that over 20% of respondents selected as one of the three most important, including: swim instruction and water fitness programs (25%) and health and fitness programs (23%). It should also be noted that summer outdoor concerts, arts festivals, etc. had the highest percentage of respondents select it as their first choice as the most important program.



## *Level of Support for Increased Taxes or User Fees for Programs and Services*

Respondents were asked to indicate their level of support for adding or increasing taxes or user fees for the recreation and cultural programs and services they use to help pay for increased operating expenses. The following summarizes key findings:

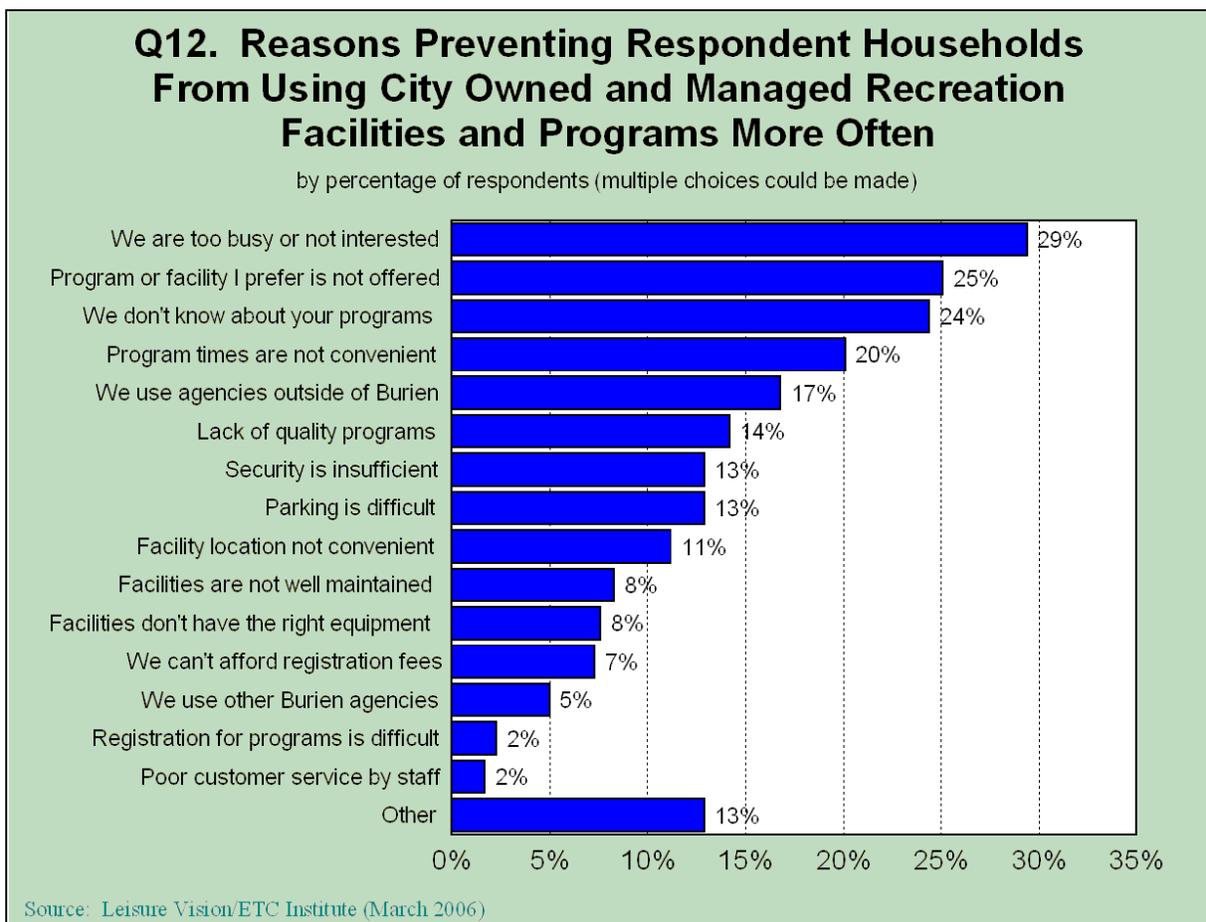
- **Fifty-six percent (56%) of respondents indicated being either very supportive (22%) or somewhat supportive (34%) of paying increased taxes or user fees.** An additional 15% of respondents are not supportive, 25% indicated “not sure”, and 4% did not provide a response.



## *Reasons Preventing the Use of Facilities and Programs More Often*

From a list of 15 reasons, respondents were asked to select all of the ones that prevent them and members of their household from using City owned and managed recreation facilities and programs more often. The following summarizes key findings:

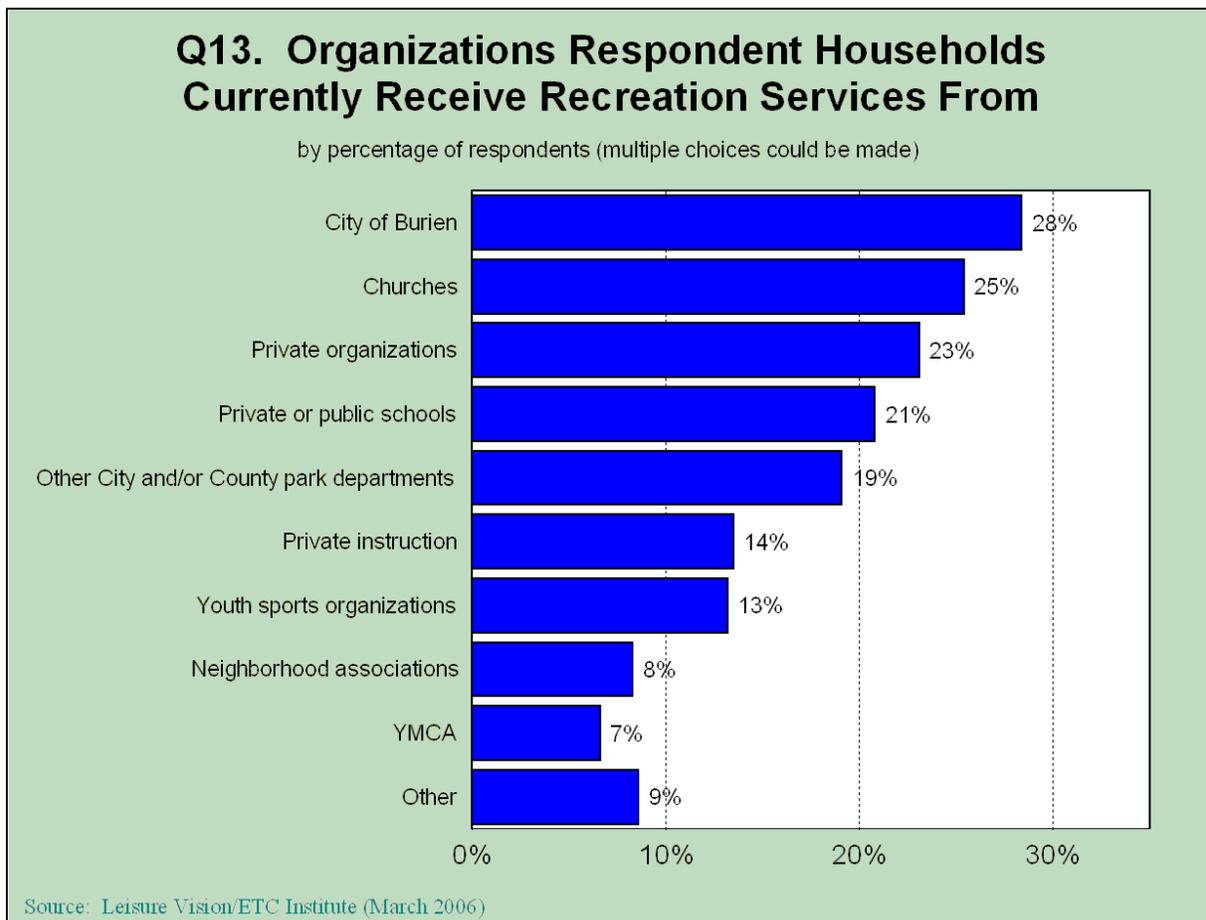
- **“We are too busy or not interested” (29%) is the reason preventing the highest percentage of respondent households from using City owned and managed recreation facilities and programs more often.** The other most frequently mentioned reasons preventing respondents from using facilities and programs more often include: “program or facility I prefer is not offered” (25%), “we don’t know about programs” (24%) and “program times are not convenient” (20%).



## *Organizations Respondents Currently Receive Recreation Services From*

From a list of nine options, respondent households were asked to select all of the organizations they currently receive recreation services from. The following summarizes key findings:

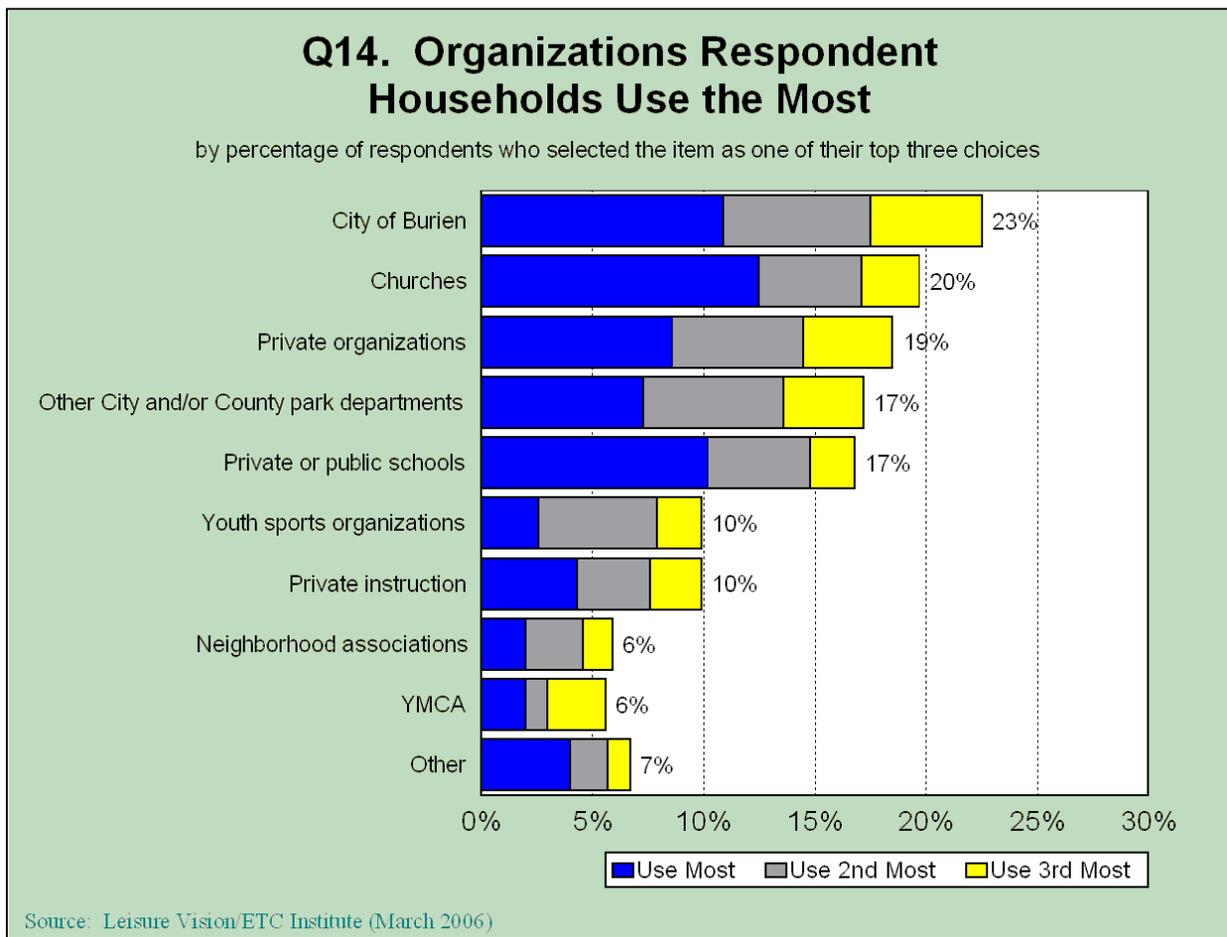
- **The City of Burien (28%) is the organization that the highest percentage of respondent households receive recreation services from.** There are three other organizations that over 20% of respondent households receive services from, including: churches (25%), private organizations (23%), and private or public schools (21%).



## Organizations Used the Most

From the list of nine options, respondent households were asked to select the three organizations they use the most. The following summarizes key findings:

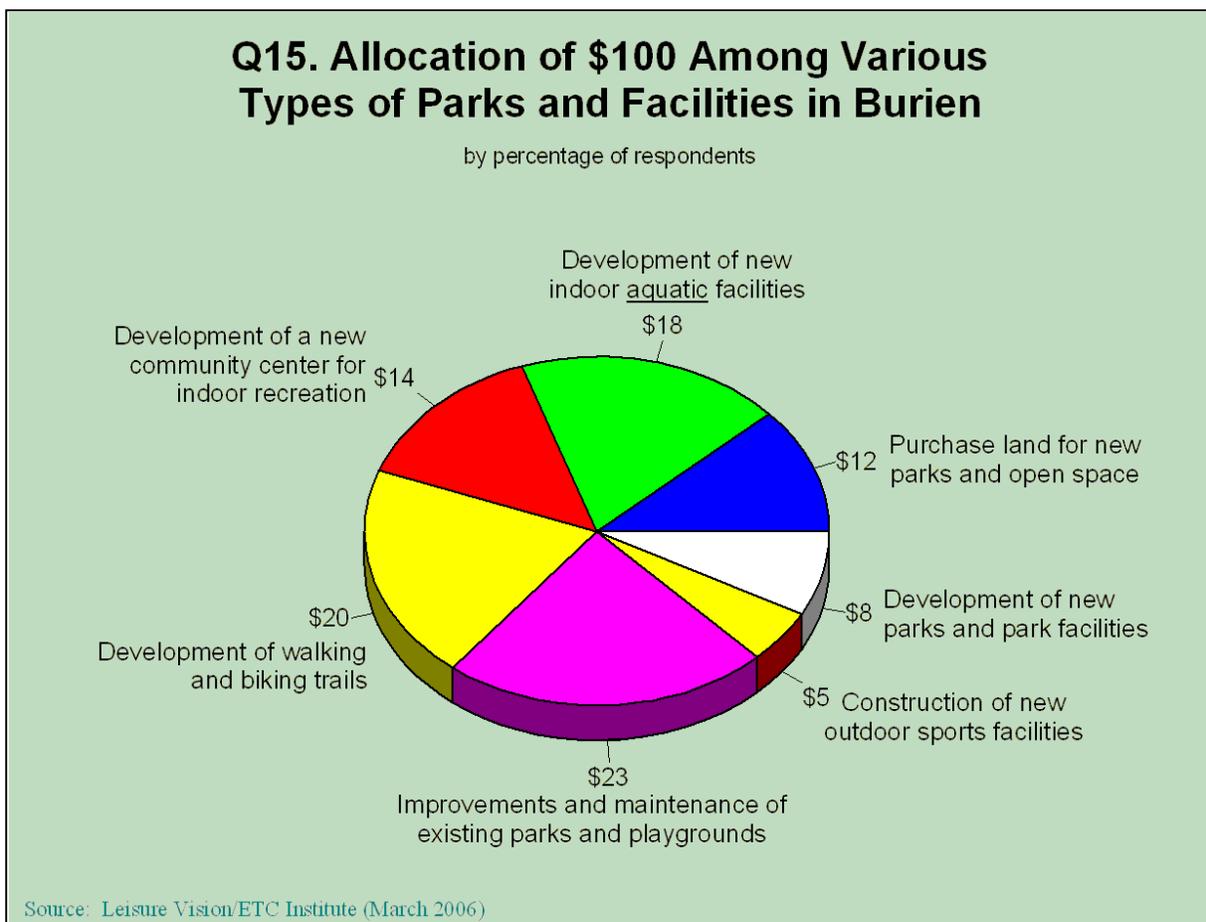
- The City of Burien (23%) had the highest percentage of respondents select it as one of the three organizations they use the most.** Other organizations that the highest percentage of respondents selected as one of the three they use most include: churches (20%) private organizations (19%), other City and/or County park departments (17%) and private or public schools (17%).



## Allocation of \$100 Among Various Types of Parks and Facilities

Respondents were asked to indicate how they would allocate \$100 among seven types of Burien parks and facilities. The following summarizes key findings:

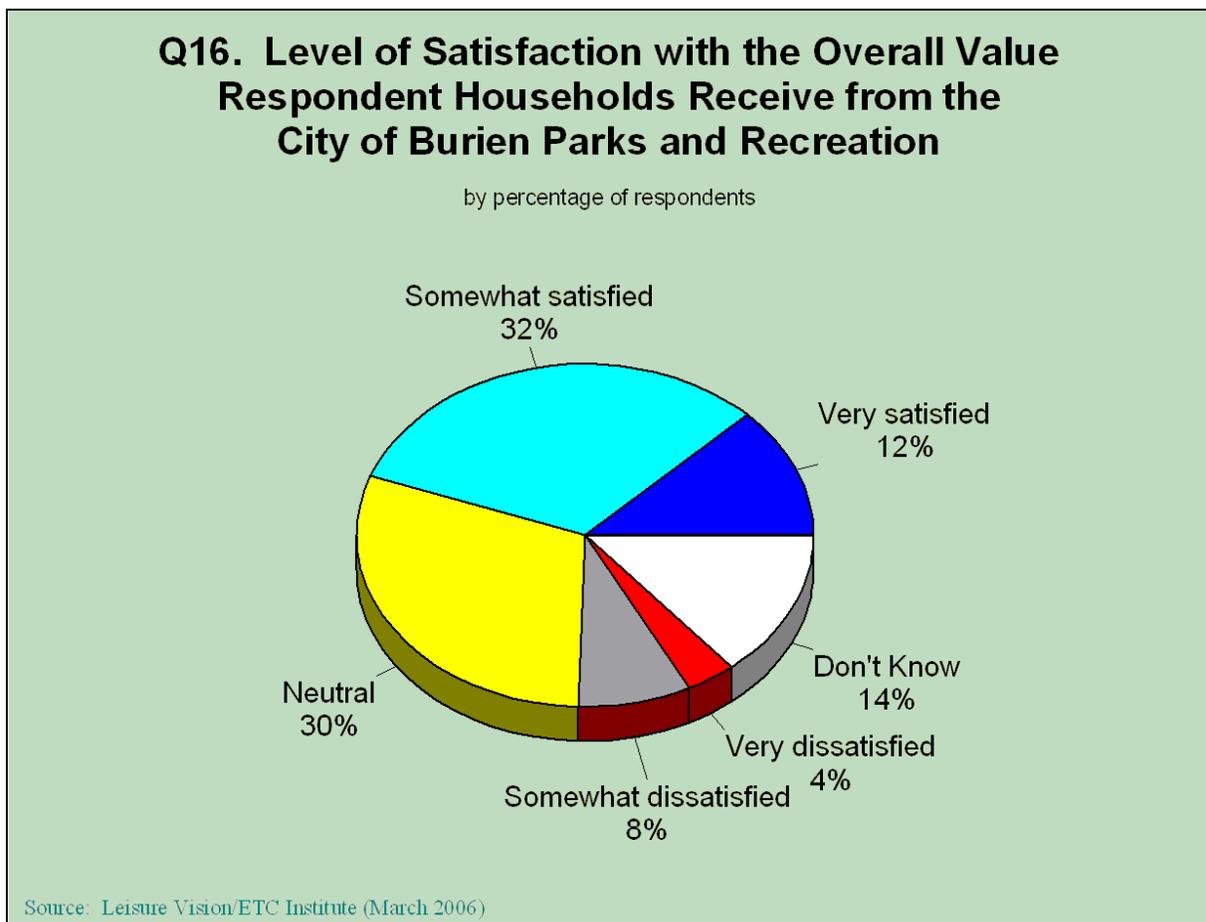
- **Respondents indicated they would allocate \$23 out of every \$100 to the improvement and maintenance of existing parks and playgrounds.** The remaining \$77 were allocated as follows: development of walking and biking trails (\$20), development of new indoor aquatic facilities (\$18), development of a new community center for indoor recreation (\$14), purchase land for new parks and open space (\$12), development of new parks and park facilities (\$8), and construction of new outdoor sports facilities (\$5).



## ***Level of Satisfaction Received from the Burien Parks, Recreation and Cultural Services Department***

Respondents were asked to indicate their level of satisfaction with the overall value their household receives from the City of Burien Parks, Recreation and Cultural Services Department. The following summarizes key findings:

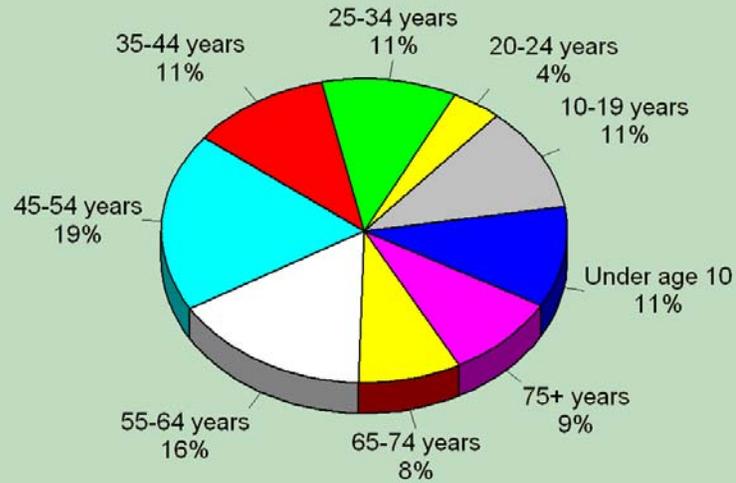
- **Forty-four percent (44%) of respondents indicated being either very satisfied (12%) or somewhat satisfied (32%) with the overall value their household receives from the City of Burien Parks, Recreation and Cultural Services Department.** In addition, only 12% of respondents indicated being either very dissatisfied (4%) or somewhat dissatisfied (8%) with the overall value received. An additional 30% of respondents indicated “neutral” and 14% indicated “don’t know”.



## Demographics

### Q17. Demographics: Ages of People in Household

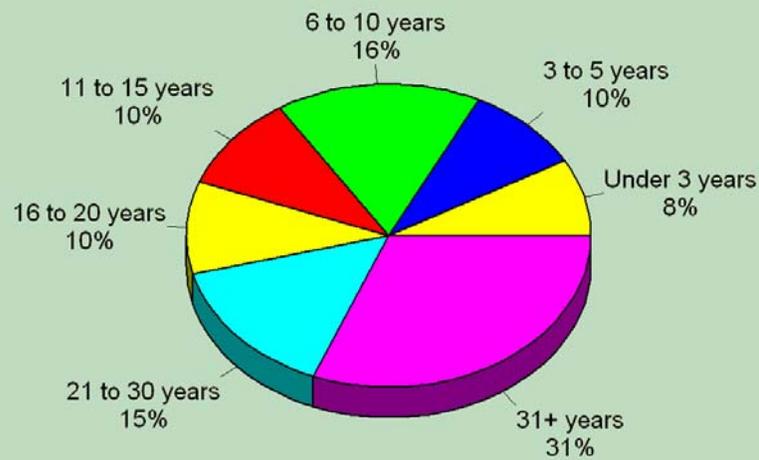
by percentage of household occupants



Source: Leisure Vision/ETC Institute (March 2006)

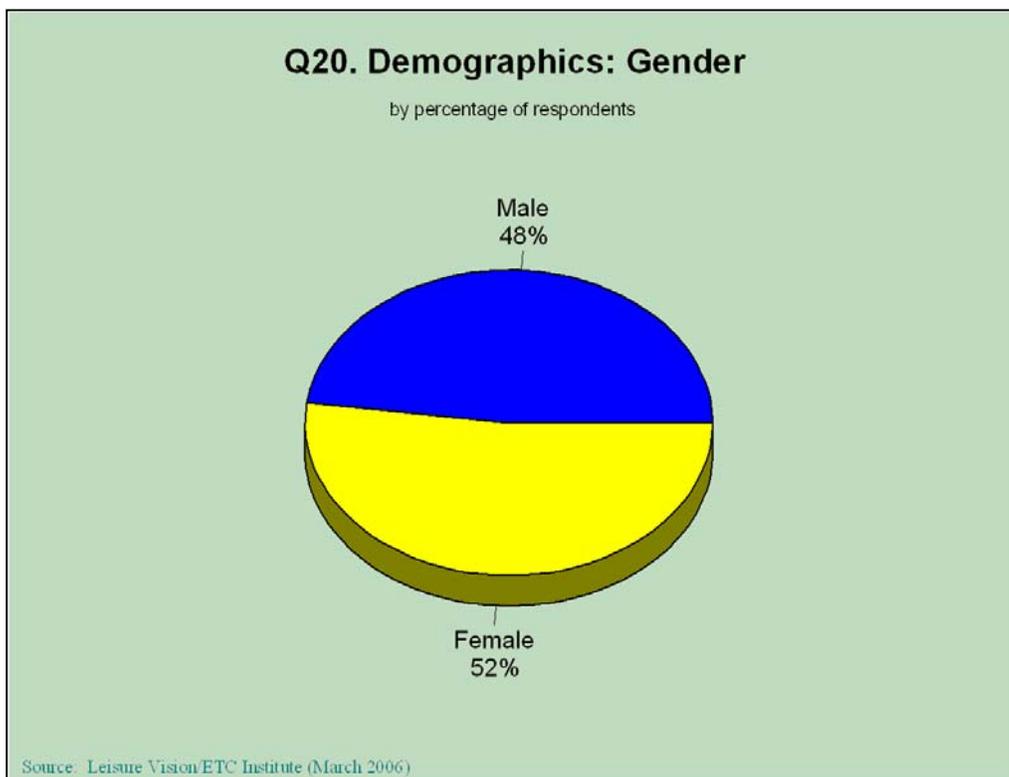
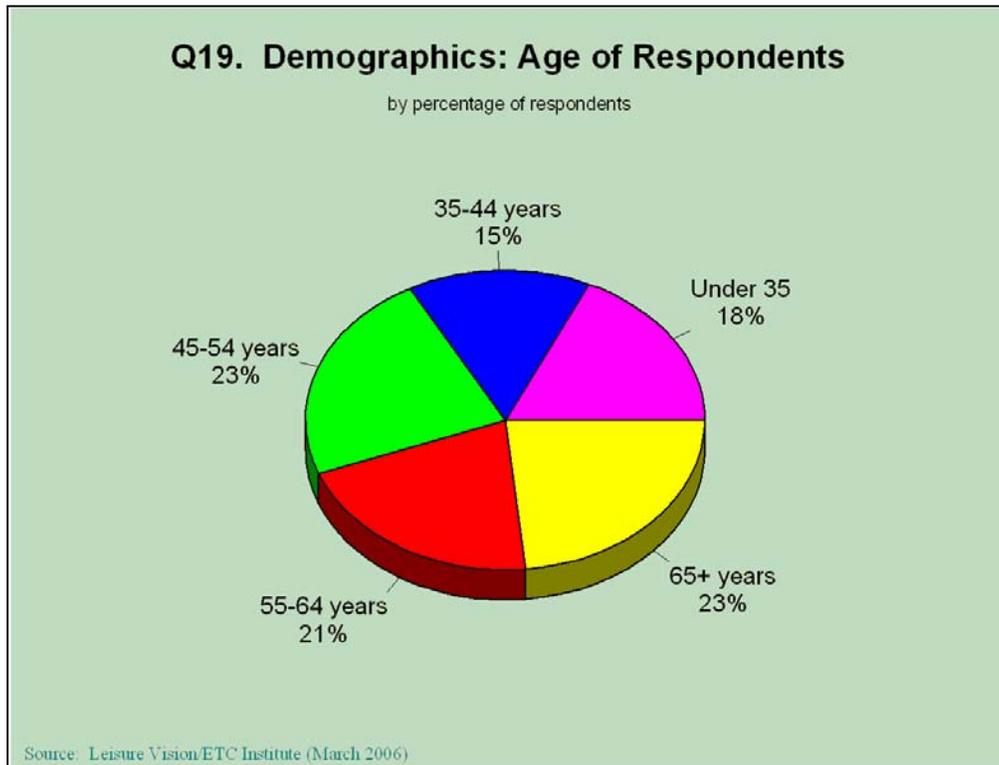
### Q18. Demographics: Number of Years Lived in the City of Burien

by percentage of respondents

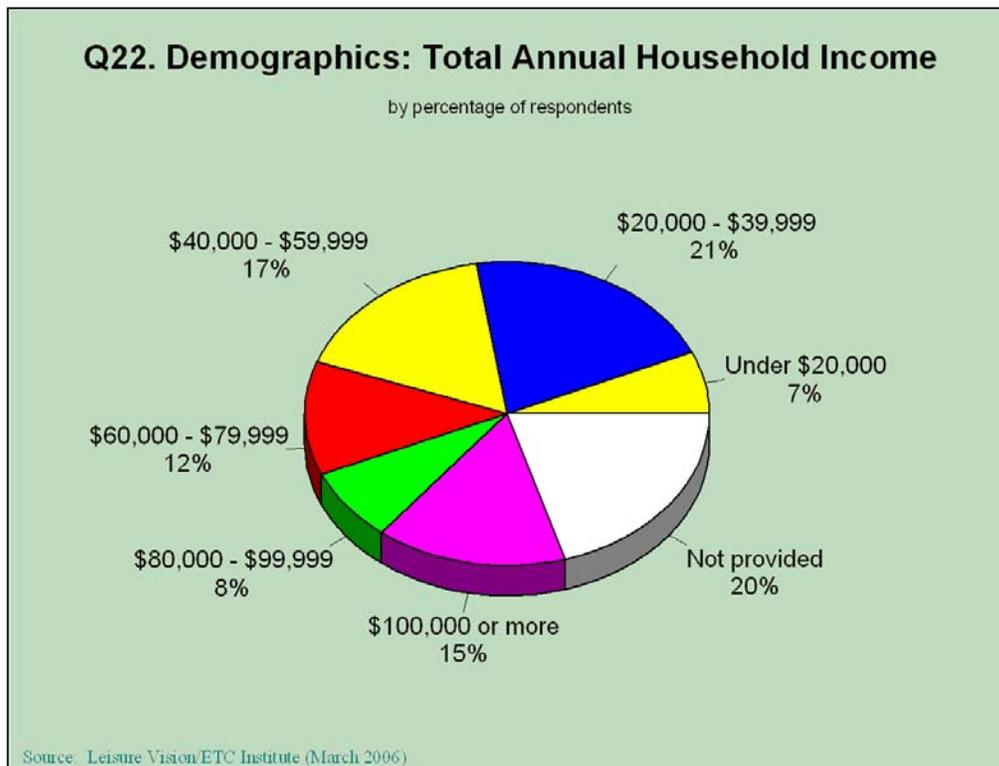
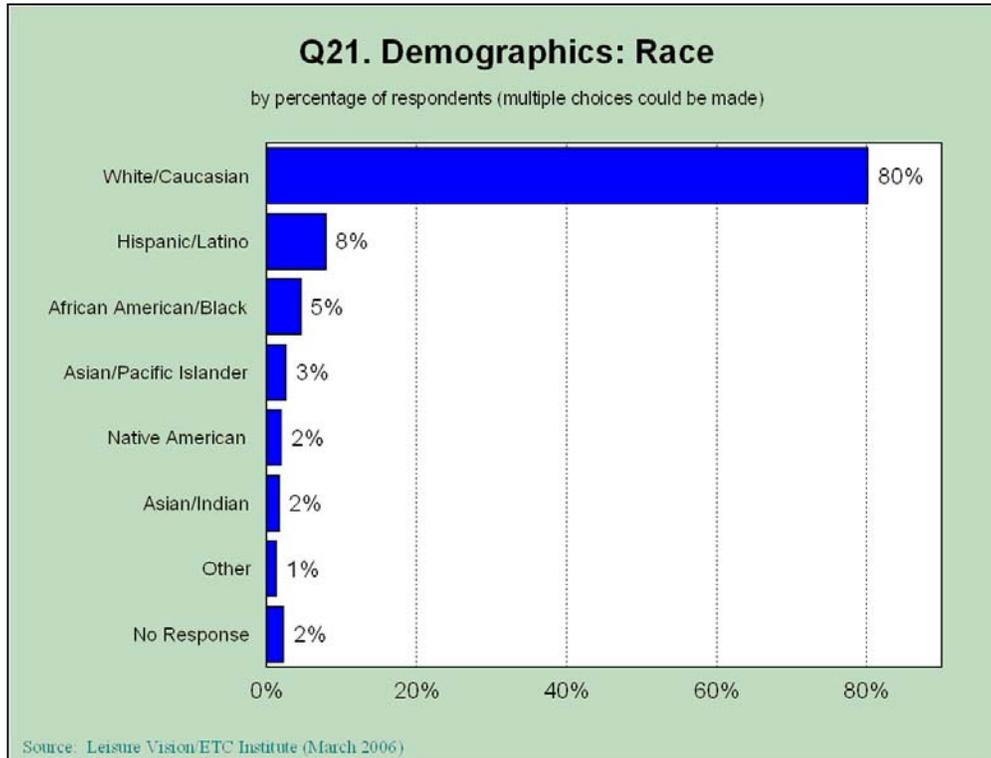


Source: Leisure Vision/ETC Institute (March 2006)

## Demographics (Continued)



## Demographics (Continued)



# City of Burien Community Survey

Thank you for taking the time to complete this important survey. Please circle the response that most closely matches your opinion. YOUR RESPONSES ARE CONFIDENTIAL. When you are finished, please return your survey in the postage-paid envelope addressed to ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061.

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## Do you live in the City of Burien?

- (1) Yes [Please continue with the survey.]  
 (2) No [Please discontinue the survey. The survey is only for City of Burien residents.]
- 

## 1. Have you or members of your household visited any of the City of Burien parks during the past year?

- (1) Yes [Please answer Questions #1a & #1b.]  
 (2) No [Please go to Question #2.]

### 1a. How would you rate the overall physical condition of ALL the City of Burien parks that you and members of your household have visited?

- (1) Excellent  (3) Fair  
 (2) Good  (4) Poor

### 1b. Approximately how often have you or members of your household visited these parks over the past 12 months?

- (1) 1 to 5 visits  (4) 20 or more visits  
 (2) 6 to 10 visits  (5) Don't know  
 (3) 11 to 19 visits

## 2. Have you or members of your household participated in any recreation programs offered by the City of Burien during the past 12 months?

- (1) Yes [Please answer Questions #2a, #2b & #2c.]  
 (2) No [Please go to Question #3.]

### 2a. Approximately how many different City recreation programs did you and members of your household participate in over the past 12 months?

- (1) 1 program  (4) 7 or 10 programs  
 (2) 2 to 3 programs  (5) 11 or more programs  
 (3) 4 to 6 programs

### 2b. How would you rate the overall quality of recreation programs that you and members of your household have participated in?

- (1) Excellent  (3) Fair  
 (2) Good  (4) Poor

### 2c. Please check ALL the ways you learn about City of Burien recreation programs.

- (01) Burien Parks & Recreation brochure  (06) Other flyer or newsletter  
 (02) Flyer from your child's school  (07) Newspaper  
 (03) Senior Programs newsletter  (08) Visited or called a parks/recreation office  
 (04) BTV cable station  (09) Other: \_\_\_\_\_  
 (05) Website

## INDOOR RECREATION FACILITIES

3. Please indicate if YOU or any member of your HOUSEHOLD have a need for each of the INDOOR recreation facilities listed below by circling the YES or NO next to the facility.

If YES, please rate ALL the following INDOOR recreation facilities on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.

Type of Indoor Facility	Do You Have a Need for this Facility?		If YES You Have a Need, How Well Are Your Needs Being Met?				
	Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
A. Walking and jogging track	Yes	No	5	4	3	2	1
B. Gyms for basketball, volleyball, etc.	Yes	No	5	4	3	2	1
C. General rental space for parties, gatherings & meetings	Yes	No	5	4	3	2	1
D. Visual art class space	Yes	No	5	4	3	2	1
E. Indoor swim instructional & fitness pool	Yes	No	5	4	3	2	1
F. Indoor warm water therapy pool(s)	Yes	No	5	4	3	2	1
G. Indoor leisure "water park" pool (simulated beach & waves, sprays, etc.)	Yes	No	5	4	3	2	1
H. Dedicated preschool program space	Yes	No	5	4	3	2	1
I. Youth program space	Yes	No	5	4	3	2	1
J. Teen program space	Yes	No	5	4	3	2	1
K. Dedicated senior adult program space	Yes	No	5	4	3	2	1
L. Gallery space for art, historical or cultural exhibits	Yes	No	5	4	3	2	1
M. Weight room/cardiovascular equipment area	Yes	No	5	4	3	2	1
N. Aerobic, fitness and dance area	Yes	No	5	4	3	2	1
O. Rock climbing/bouldering wall	Yes	No	5	4	3	2	1
P. Indoor soccer and/or lacrosse	Yes	No	5	4	3	2	1
Q. Theater or space for performance arts events	Yes	No	5	4	3	2	1
R. Other: _____	Yes	No	5	4	3	2	1

4. Which **THREE** of the facilities from the list in Question #3 are *most important* to your household? [Using the letters from the list in Question #3, please write in the letters below for your 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> choices, or circle 'NONE'.]

1<sup>st</sup>: \_\_\_\_\_ 2<sup>nd</sup>: \_\_\_\_\_ 3<sup>rd</sup>: \_\_\_\_\_ NONE

**OUTDOOR PARKS AND FACILITIES**

5. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the OUTDOOR parks and facilities listed below by circling the YES or NO next to the park/facility.

If YES, please rate ALL the following OUTDOOR parks on a scale of 5 to 1, where 5 means “100% Meets Needs” and 1 means “Does Not Meet Needs” of your household.

Type of Outdoor Park or Facility	Do You Have a Need for this Park/Facility?		If YES You Have a Need, How Well Are Your Needs Being Met?				
	Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
A. Small neighborhood parks	Yes	No	5	4	3	2	1
B. Large community parks	Yes	No	5	4	3	2	1
C. Community-wide trails and bike lanes	Yes	No	5	4	3	2	1
D. Off Leash Dog park	Yes	No	5	4	3	2	1
E. Nature trails/nature center	Yes	No	5	4	3	2	1
F. Natural areas/wildlife habitats	Yes	No	5	4	3	2	1
G. Youth baseball and softball fields	Yes	No	5	4	3	2	1
H. Youth soccer fields	Yes	No	5	4	3	2	1
I. Youth football and lacrosse fields	Yes	No	5	4	3	2	1
J. Adult softball and baseball fields	Yes	No	5	4	3	2	1
K. Adult soccer fields	Yes	No	5	4	3	2	1
L. Other: _____	Yes	No	5	4	3	2	1

6. Which THREE of the parks/facilities from the list in Question #5 are *most important* to your household? [Using the letters from the list in Question #5, please write in the letters below for your 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> choices, or circle 'NONE'.]

1<sup>st</sup>: \_\_\_\_\_ 2<sup>nd</sup>: \_\_\_\_\_ 3<sup>rd</sup>: \_\_\_\_\_ NONE

7. Listed below are potential improvements that could be made to City of Burien parks. Please check ALL the improvements you would most like to have made to the parks. [NOTE: If you do not currently use any City of Burien parks, please indicate the improvements that would encourage you to use them.]

- |                            |                                |                              |
|----------------------------|--------------------------------|------------------------------|
| ___(01) Interpretive signs | ___(09) Playground equipment   | ___(17) Trash removal/cans   |
| ___(02) Parking            | ___(10) Bike racks             | ___(18) Salt water access    |
| ___(03) Sidewalks          | ___(11) Picnic shelters        | ___(19) Tennis courts        |
| ___(04) Drinking fountains | ___(12) Picnic tables/benches  | ___(20) Basketball courts    |
| ___(05) Restrooms          | ___(13) Park rule signs        | ___(21) Gathering space      |
| ___(06) Park lighting      | ___(14) Sports field lighting  | ___(22) Information kiosk    |
| ___(07) Shade trees        | ___(15) Walking/biking trails  | ___(23) Recycling containers |
| ___(08) Flower beds        | ___(16) Handicap accessibility | ___(24) Other: _____         |

8. Which THREE of the improvements from the list in Question #7 are *most important* to your household? [Using the numbers from the list in Question #7, please write in the letters below for your 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> choices, or circle 'NONE'.]

1<sup>st</sup>: \_\_\_\_\_ 2<sup>nd</sup>: \_\_\_\_\_ 3<sup>rd</sup>: \_\_\_\_\_ NONE

## RECREATION PROGRAMS

9. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the recreation programs listed below by circling the YES or NO next to the program.

If YES, please rate ALL the following recreation PROGRAMS on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "Does Not Meet Needs" of your household.

Type of Program	Do You Have a Need for this Program?		If YES You Have a Need, How Well Are Your Needs Being Met?				
	Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
A. Summer outdoor concerts, arts festivals, holiday family events, etc.	Yes	No	5	4	3	2	1
B. Preschool programs	Yes	No	5	4	3	2	1
C. Youth before and after school programs	Yes	No	5	4	3	2	1
D. Youth summer day camp programs	Yes	No	5	4	3	2	1
E. Youth sports programs	Yes	No	5	4	3	2	1
F. Adult sports programs	Yes	No	5	4	3	2	1
G. Health and fitness programs	Yes	No	5	4	3	2	1
H. Youth arts programs	Yes	No	5	4	3	2	1
I. Adult arts programs	Yes	No	5	4	3	2	1
J. Swim instruction & water fitness programs	Yes	No	5	4	3	2	1
K. Nature/environmental education programs	Yes	No	5	4	3	2	1
L. Adaptive programs for disabled participants	Yes	No	5	4	3	2	1
M. Social services for seniors, youth & families	Yes	No	5	4	3	2	1
N. Volunteer opportunity programs	Yes	No	5	4	3	2	1
O. Bi-Lingual programs	Yes	No	5	4	3	2	1
P. Other: _____	Yes	No	5	4	3	2	1

9. Which **THREE** of the programs from the list in Question #8 are *most important* to your household? [Using the letters from the list in Question #8, please write in the letters below for your 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> choices, or circle 'NONE'.]

1<sup>st</sup>: \_\_\_\_\_ 2<sup>nd</sup>: \_\_\_\_\_ 3<sup>rd</sup>: \_\_\_\_\_ NONE

10. Improvements to cultural and recreation programs and services may increase operating costs. These increases in operating costs could be paid by taxes or through higher user fees. Which **ONE** of the following statements **BEST** describes your level of support for adding or increasing taxes or fees for recreation and cultural programs and services that you use to help pay for increased operating expenses?

- (1) Very supportive
  (3) Not sure  
 (2) Somewhat supportive
  (4) Not supportive

**11. Please CHECK ALL the reasons that prevent you or other members of your household from using City owned and managed parks, recreation facilities and programs more often.**

- |   |  |
|---|--|
| <input type="checkbox"/> (01) Facilities are not well maintained          | <input type="checkbox"/> (09) Registration for programs is difficult |
| <input type="checkbox"/> (02) Program or facility I prefer is not offered | <input type="checkbox"/> (10) Poor customer service by staff         |
| <input type="checkbox"/> (03) Facilities don't have the right equipment   | <input type="checkbox"/> (11) We don't know about your programs      |
| <input type="checkbox"/> (04) Security is insufficient                    | <input type="checkbox"/> (12) We are too busy or not interested      |
| <input type="checkbox"/> (05) Lack of quality programs                    | <input type="checkbox"/> (13) Parking is difficult                   |
| <input type="checkbox"/> (06) We can't afford registration fees           | <input type="checkbox"/> (14) We use other Burien agencies           |
| <input type="checkbox"/> (07) Facility location not convenient            | <input type="checkbox"/> (15) We use agencies outside of Burien      |
| <input type="checkbox"/> (08) Program times are not convenient            | <input type="checkbox"/> (16) Other: _____                           |

**12. From the following list, please check ALL the organizations that you and members of your household currently receive recreation services from.**

- |  |  |
|--|--|
| <input type="checkbox"/> (01) Private or public schools  | <input type="checkbox"/> (06) Private instruction        |
| <input type="checkbox"/> (02) Churches                   | <input type="checkbox"/> (07) City of Burien             |
| <input type="checkbox"/> (03) Youth sports organizations | <input type="checkbox"/> (08) Other City or County parks |
| <input type="checkbox"/> (04) Neighborhood associations  | <input type="checkbox"/> (09) YMCA                       |
| <input type="checkbox"/> (05) Private organizations      | <input type="checkbox"/> (10) Other: _____               |

**13. From the list in Question #12, which THREE organizations do you and members of your household use the most?** [Write in the numbers from the list in Question #12 for the three organizations you use most often.]

1<sup>st</sup>.: \_\_\_\_\_      2<sup>nd</sup>.: \_\_\_\_\_      3<sup>rd</sup>.: \_\_\_\_\_

**14. If \$100 were available for Burien parks and facilities, how would you allocate the funds among the categories of funding listed below?**

- \$ \_\_\_\_\_ Purchase land for new parks and open space
- \$ \_\_\_\_\_ Development of new indoor aquatic facilities (i.e. leisure water park pool, fitness pool, etc.)
- \$ \_\_\_\_\_ Development of a new indoor community center for recreation (i.e. gym, dance & exercise space, rooms for classes and rental. etc.)
- \$ \_\_\_\_\_ Development of walking and biking trails
- \$ \_\_\_\_\_ Improvements and maintenance of existing parks and playgrounds
- \$ \_\_\_\_\_ Construction of new outdoor sports facilities (i.e. softball, soccer, baseball, etc.)
- \$ \_\_\_\_\_ Development of new parks and park facilities (i.e. playgrounds, picnic shelters, etc.)

**\$ 100 TOTAL**

**15. Please rate your satisfaction on a scale of 1 to 5, where 1 means "Very Satisfied" and 5 means "Very Dissatisfied," with the overall value your household receives from the City of Burien Parks, Recreation and Cultural Services Department.**

- |   |  |
|---|--|
| <input type="checkbox"/> (1) Very satisfied     | <input type="checkbox"/> (4) Somewhat dissatisfied |
| <input type="checkbox"/> (2) Somewhat satisfied | <input type="checkbox"/> (5) Very dissatisfied     |
| <input type="checkbox"/> (3) Neutral            | <input type="checkbox"/> (6) Don't know            |

**DEMOGRAPHICS.** The following information will help us better understand the needs of our community.

**16. How many persons, including yourself, are currently living in your household?**

(please write the number people in each age group in the space provided)

Under age 10 _____	Ages 25-34 _____	Ages 55-64 _____
Ages 10-19 _____	Ages 35-44 _____	Ages 65-74 _____
Ages 20-24 _____	Ages 45-54 _____	Ages 75+ _____

**17. How many years have you lived in the City of Burien? \_\_\_\_\_**

**18. What is your age? \_\_\_\_\_**

**19. Your gender:**

\_\_\_\_(1) Male  
\_\_\_\_(2) Female

**20. Which of the following best describes your race? [Check all that apply.]**

____(1) African American/Black	____(4) White/Caucasian
____(2) Asian/Pacific Islander	____(5) Asian/Indian
____(3) Native American	____(6) Other: _____
____(4) Hispanic/Latino	

**21. What is your annual household income? [Check One.]**

____(1) Under \$20,000	____(4) \$60,000 to \$79,999
____(2) \$20,000 to \$39,999	____(5) \$80,000 to \$99,999
____(3) \$40,000 to \$59,999	____(6) \$100,000 or more

**22. What is your home zip code? \_\_\_\_\_**

**This concludes the survey; Thank you for your time.**

Please Return Your Completed Survey in the Enclosed Postage Paid Envelope Addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your response will remain Completely Confidential.  
The address information on the sticker to the right will  
ONLY be used to help identify neighborhoods with special interests.

## APPENDIX D: ACQUISITION CRITERIA